# ASSEMBLY, No. 3556 STATE OF NEW JERSEY 221st LEGISLATURE

INTRODUCED FEBRUARY 5, 2024

Sponsored by: Assemblywoman TENNILLE R. MCCOY District 14 (Mercer and Middlesex) Assemblywoman JESSICA RAMIREZ District 32 (Hudson)

#### **SYNOPSIS**

Requires DOT to establish paratransit brokerage program to consolidate provision of paratransit services under State Medicaid program and NJT Access Link.

#### **CURRENT VERSION OF TEXT**

As introduced.



(Sponsorship Updated As Of: 2/12/2024)

1 AN ACT concerning the provision of paratransit services, 2 supplementing Title 27 of the Revised Statutes, and revising 3 various parts of the statutory law. 4 5 **BE IT ENACTED** by the Senate and General Assembly of the State 6 of New Jersey: 7 8 1. (New section) As used in sections 1 through 7 of P.L., 9 c. (C. ) (pending before the Legislature as this bill): 10 "ADA paratransit service" means the paratransit service that the corporation is required to provide, whether directly or indirectly 11 12 through contract, to comply with the requirements of the federal "Americans with Disabilities Act of 1990" (42 U.S.C. s.12101 et 13 14 seq.). "Community organization" means an organization that provides 15 16 programs and services to persons with disabilities. 17 "Corporation" means the New Jersey Transit Corporation. 18 "County transit agency" means a transportation service organized under or in conjunction with a county government to 19 20 provide trips to senior citizens and residents with disabilities under the "Senior Citizen and Disabled Resident Transportation 21 22 Assistance Act," P.L.1983, c.578 (C.27:25-25 et seq.). 23 "Covered medical service" means a physical or behavioral health 24 care service that is provided to a Medicaid beneficiary and is 25 eligible for reimbursement under the Medicaid program. 26 "Livery vehicle" means a chauffeured vehicle, other than a 27 mobility assistance vehicle, which is used to transport ambulatory Medicaid beneficiaries to and from health care providers to receive 28 29 covered medical services. The term includes, but is not limited to, a 30 clinic van, a paratransit van, or a wheelchair van. 31 "Medicaid program" or "Medicaid" means the State Medicaid program established pursuant to P.L.1968, c.413 (C.30:4D-1 et 32 33 seq.). 34 "Medicaid transportation service" means the non-emergency 35 medical transport of a beneficiary of the Medicaid program, which service is provided through the use of a mobility assistance vehicle 36 37 or livery vehicle, is necessary for the beneficiary to receive covered 38 medical services, and is provided in compliance with Title XIX of 39 the federal Social Security Act (42 U.S.C. s.1396 et seq.), P.L.1968, 40 c.413 (C.30:4D-1 et seq.), P.L.1981, c.134 (C.30:4D-6.2 et seq.), 41 and any rules or regulations adopted thereunder. 42 "Mobility assistance vehicle" means a chauffeured vehicle that is staffed by certified trained personnel, and which is used to transport 43 44 a non-ambulatory Medicaid beneficiary who is sick, has an 45 infirmity, or has a disability, and is under the care and supervision

Matter underlined <u>thus</u> is new matter.

EXPLANATION – Matter enclosed in **bold-faced** brackets [thus] in the above bill is not enacted and is intended to be omitted in the law.

of a physician, and whose medical condition is not of sufficient magnitude or gravity to require transportation by ambulance, but is of sufficient magnitude or gravity to require transportation from place to place for medical care, and whose use of an alternate form of transportation, such as a taxicab, bus, livery vehicle, private vehicle, or public conveyance might create a serious risk to the beneficiary's life or health.

8 "Paratransit brokerage program" or "program" means the 9 program, established pursuant to section 2 of P.L., c. (C.) 10 (pending before the Legislature as this bill), which is managed by a 11 transportation broker that administers the provision of paratransit 12 services, including Medicaid transportation services and ADA 13 paratransit services, by paratransit providers in the State.

"Paratransit provider" or "provider" means any organization or
entity that provides paratransit service, including, but not limited to,
Medicaid transportation service and ADA paratransit service,
subject to any applicable provisions of State or federal law or
regulation.

"Paratransit service" means any transportation service other than
fixed route transportation service, including, but not limited to,
Medicaid transportation service and ADA paratransit service,
except not including private or charter services provided by
taxicabs, limousines, or transportation network companies.

"Transportation broker" or "broker" means the organization or
entity that is contracted by the Department of Transportation
pursuant to section 5 of P.L., c. (C.) (pending before the
Legislature as this bill) to manage the paratransit brokerage
program.

29 "Transportation brokerage contract" means the contract that is
30 executed between the Department of Transportation and the
31 transportation broker for the management of the paratransit
32 brokerage program.

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34 2. (New section) a. After the execution of the first 35 transportation brokerage contract following the effective date of 36 P.L., c. (C. ) (pending before the Legislature as this bill), 37 the Department of Transportation shall oversee the implementation 38 of a paratransit brokerage program, through which a transportation 39 broker shall manage the provision of paratransit service, including 40 Medicaid transportation service and ADA paratransit service, by 41 participating paratransit providers to eligible passengers, which 42 services shall be requested and fulfilled through an interactive 43 brokerage software.

b. The purpose of the paratransit brokerage program shall be to
realize cost savings and operational efficiencies in the provision of
paratransit services by enabling participating paratransit providers
to voluntarily compete to fulfill each request for Medicaid
transportation service and ADA paratransit service, respectively,

1 scheduled by an eligible passenger of such service. To accomplish 2 this purpose, the paratransit services provided under the program 3 shall be facilitated through the use of an interactive brokerage 4 software, as initially developed pursuant to section 4 of P.L. , 5  $a_{1}$  (C  $a_{2}$ ) (panding before the Legislature as this bill) through

5 c. (C. ) (pending before the Legislature as this bill), through
6 which software:

7 (1) the recipients of ADA paratransit service and Medicaid
8 transportation service may schedule regular or recurring requests
9 for paratransit service, subject to any applicable restrictions of State
10 or federal law or regulation;

(2) the participating providers of ADA paratransit service and
Medicaid transportation service may compete, on a cost-efficient
basis, to fulfill any scheduled requests for paratransit service,
subject to any applicable restrictions of State or federal law or
regulation;

(3) the recipients of ADA paratransit service and Medicaid
transportation service may review and submit complaints
concerning the quality of service received from any paratransit
provider; and

20 (4) the transportation broker shall monitor, assess, and
21 document the performance, reliability, and responsiveness of each
22 paratransit provider operating in the program and respond to
23 passenger complaints.

c. In addition to any other terms and conditions that may be
imposed by the Department of Transportation under the
transportation brokerage contract, the responsibilities of the
transportation broker in managing the paratransit brokerage
program shall include:

(1) maintaining a paratransit provider network for ADA
paratransit service and Medicaid transportation service,
respectively, which networks shall have sufficient capacity to
provide all required forms of paratransit service within all
applicable service areas in the State;

(2) ensuring that each provider of ADA paratransit service is
qualified to provide such service and complies with all applicable
requirements of the federal "Americans with Disabilities Act of
1990" (42 U.S.C. s.12101 et seq.) and any other applicable
provisions of State or federal law or regulation, including, but not
limited to, any requirements concerning the type of vehicles used to
provide such service;

41 (3) ensuring that each provider of Medicaid paratransit service 42 is qualified to provide such service and complies with all applicable requirements of Title XIX of the federal Social Security Act (42 43 44 U.S.C. s.1396 et seq.), P.L.1968, c.413 (C.30:4D-1 et seq.), 45 P.L.1981, c.134 (C.30:4D-6.2 et seq.), and any other applicable 46 provisions of State or federal law or regulation, including, but not 47 limited to, any requirements concerning the type of vehicles used to 48 provide such service;

(4) ensuring that each recipient of ADA paratransit service or
 Medicaid paratransit service is eligible to receive the service;

3 (5) compensating each paratransit provider that operates in the 4 program, which compensation shall be based exclusively on the 5 requests for paratransit service that have been fulfilled by the 6 provider, and which compensation shall be paid from the monies 7 received by the transportation broker pursuant to subsection e. of 8 this section;

9 (6) receiving and acting upon passenger complaints in 10 accordance with the provisions of subsection f. of this section; and

(7) divesting from any ownership stake or equity interest in any
entity or organization that operates as a paratransit provider under
the program.

14 d. Except as otherwise provided in this subsection, beginning 15 immediately after the implementation of the paratransit brokerage 16 program, the program shall be limited to the provision of ADA 17 paratransit service and Medicaid transportation service by 18 paratransit providers other than county transit agencies and 19 community organizations. Subject to the determination of the 20 Department of Transportation pursuant to the study completed 21 pursuant to section 6 of P.L., c. (C. ) (pending before the 22 Legislature as this bill) and the regulations adopted pursuant to 23 subsection b. of section 7 of P.L., c. (C. ) (pending before 24 the Legislature as this bill), the program may be expanded to:

(1) incorporate the provision of other forms of paratransit
service, including those services provided by the Department of
Labor and Workforce Development pursuant to P.L.1987, c.455
(C.34:16-51 et seq.) and those services provided by counties under
the "Senior Citizen and Disabled Resident Transportation
Assistance Act," P.L.1983, c.578 (C.27:25-25 et seq.); and

31 (2) allow county transit agencies and community organizations32 to operate as paratransit providers under the program.

33 e. (1) Except as otherwise provided in paragraph (3) of this 34 subsection, the operational and administrative costs of the 35 paratransit brokerage program shall be defrayed by proportionate 36 funding from the Department of Human Services and the 37 corporation, which monies shall be transferred to the Department of 38 Transportation and paid to the transportation broker in such 39 intervals and amounts as may be prescribed in the transportation 40 brokerage contract. The Department of Human Services shall be 41 responsible for defraying all costs associated with the provision of 42 Medicaid paratransit service under the program. The corporation 43 shall be responsible for defraying all costs associated with the 44 provision of ADA paratransit service under the program.

(2) From the monies paid to the transportation broker by the
Department of Transportation, the broker shall compensate the
paratransit providers operating in the program, which compensation
shall be based exclusively on the requests for paratransit service

that have been fulfilled by the provider. Of the remaining funds,
 the transportation broker shall retain such amounts as may be
 prescribed in the transportation brokerage contract to support the
 costs of managing the program.

5 (3) If the paratransit brokerage program is expanded to include 6 other forms of paratransit service, as permitted under subsection d. 7 of this section, the costs of providing such services shall be 8 defrayed as follows, which monies shall be transferred to the 9 Department of Transportation in accordance with the provisions of 10 paragraph (1) of this subsection:

(a) the Department of Labor and Workforce Development shall
be responsible for defraying all costs associated with the provision
of any paratransit services otherwise provided under P.L.1987,
c.455 (C.34:16-51);

(b) the corporation shall be responsible for defraying all costs
associated with the provision of any paratransit services otherwise
provided by counties under the "Senior Citizen and Disabled
Resident Transportation Assistance Act," P.L.1983, c.578 (C.27:2525 et seq.), which costs shall be paid from the monies deposited into
the Casino Revenue Fund pursuant to subsection b. of section 4 of
P.L.1983, c.578 (C.27:25-28); and

(c) in the case of any other form of paratransit service, the
administrative entity otherwise responsible for administering the
service shall be responsible for defraying all costs associated with
the provision of such service under the program.

26 The Department of Transportation, in consultation with the f. 27 Department of Human Services and the corporation, shall prescribe 28 procedures and methods by which the recipients of paratransit 29 service may submit complaints through the interactive brokerage 30 software. The transportation broker shall receive, process, and act 31 upon each complaint in accordance with the procedures prescribed 32 by the department, except that the broker shall respond to each 33 complaint, in writing, within 21 days of the receipt of a complaint.

34 (1) After the implementation of the paratransit brokerage g. 35 program, all Medicaid transportation services and ADA paratransit 36 services shall be provided under the paratransit brokerage program, 37 and the Department of Human Services and the corporation shall 38 cease to provide, whether directly or indirectly through contract, 39 such services. Before the implementation of the program, the 40 Department of Human Services and the corporation, as applicable, 41 shall submit such documentation as is necessary to the federal 42 government to effectuate the implementation of the program, 43 including, but not limited to, the application by the Department of 44 Human Services for such State plan amendments or waivers as may 45 be necessary to implement the provisions of P.L., c. (C. ) 46 (pending before the Legislature as this bill) and to secure federal 47 financial participation for State Medicaid expenditures under the 48 federal Medicaid program. The Department of Human Services

1 shall receive federal approval for such State plan amendments or 2 waivers before the paratransit brokerage program may be fully 3 implemented.

4 (2) After the effective date of P.L., c. (C. ) (pending 5 before the Legislature as this bill), but before the implementation of the paratransit brokerage program, the corporation shall not enter 6 7 into any contract, or exercise any option to extend an existing 8 contract, concerning the provision of ADA paratransit service under 9 the Access Link service model unless the contract or option: 10

(a) is valid for not longer than one year; and

11 (b) permits the corporation to terminate the contract 12 immediately upon the implementation of the paratransit brokerage 13 program.

14 (3) After the effective date of P.L., c. (C. ) (pending 15 before the Legislature as this bill), but before the implementation of 16 the paratransit brokerage program, the Department of Human 17 Services shall not enter into any contract, or exercise any option to 18 extend an existing contract, concerning the provision of Medicaid paratransit service under the State Medicaid program unless the 19 20 contract or option:

(a) is valid for not longer than one year; and

22 (b) permits the department to terminate the contract immediately 23 upon the implementation of the paratransit brokerage program.

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25 3. (New section) a. Within six months following the effective 26 date of P.L., c. ) (pending before the Legislature as (C. 27 this bill), the Department of Transportation, in consultation with the 28 corporation and the Department of Human Services, shall develop 29 standards for the provision of ADA paratransit service under the 30 program. At a minimum, the standards shall prescribe minimum 31 functionality requirements for the interactive brokerage software to 32 ensure that the provision of ADA paratransit service complies with 33 the purposes and responsibilities set forth in section 2 of P.L. 34 c. (C. ) (pending before the Legislature as this bill), as well 35 as any other applicable requirements of State or federal law or 36 regulation. To the extent practicable, these standards shall be 37 consistent with the standards developed by the Department of

39 Within six months following the effective date of P.L. b. 40 ) (pending before the Legislature as this bill), the (C. с. 41 Department of Human Service, in consultation with the Department 42 of Transportation, shall develop standards for the provision of 43 Medicaid paratransit services under the program. At a minimum, 44 the standards shall prescribe minimum functionality requirements 45 for the interactive brokerage software to ensure that the 46 provision of Medicaid paratransit service complies with the 47 purposes and responsibilities set forth in section 2 of P.L. 48 ) (pending before the Legislature as this bill), as well c. (C.

Human Services pursuant to subsection b. of this section.

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as any other applicable requirements of State or federal law or
 regulation. To the extent practicable, these standards shall be
 consistent with the standards developed by the Department of
 Transportation pursuant to subsection a. of this section.

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6 4. (New section) a. Within nine months after the effective 7 date of P.L., c. (C. ) (pending before the Legislature as this 8 bill), the Department of Transportation, in consultation with the 9 Department of Human Services and the corporation, shall issue a 10 request for proposal for the development of an interactive brokerage 11 software, which software shall facilitate the provision of paratransit 12 services under the paratransit brokerage program. In addition to 13 any other requirements that the Department of Transportation may 14 deem appropriate, the request for proposal shall:

(1) incorporate the standards developed pursuant to section 3 of
P.L., c. (C.) (pending before the Legislature as this bill);
and

(2) require all bidders to demonstrate experience in the
development of one or more software platforms that have facilitated
the provision of any transportation service.

21 The Department of Transportation, in consultation with the b. 22 Department of Human Services and the corporation, shall enter into 23 a contract with the most qualified bidder for the development of the 24 interactive brokerage software, except that the selected contractor 25 shall have demonstrated experience in developing one or more 26 software platforms that have facilitated the provision of any 27 transportation service. In addition to any other terms and conditions that the Department of Transportation may deem 28 29 appropriate, the contractor shall provide monthly updates, in 30 writing, to the Department of Transportation documenting its 31 progress in developing the interactive brokerage software.

32 c. Following the implementation of the paratransit brokerage 33 program, if the Department of Transportation, in consultation with 34 the transportation broker, determines that it is necessary to develop 35 a new interactive brokerage software or update all or part of the 36 existing software, the Department of Transportation may issue a 37 request for proposal and enter into a contract to perform such work. 38

39 5. (New section) a. After the interactive brokerage software 40 has been developed pursuant to subsection b. of section 4 of P.L. 41 c. (C. ) (pending before the Legislature as this bill), and upon 42 the expiration of each transportation brokerage contract, the 43 Department of Transportation, in consultation with the Department 44 of Human Services and the corporation, shall issue a request for 45 proposal for the procurement of a transportation broker to manage 46 the paratransit brokerage program. In addition to any other 47 requirements that the Department of Transportation may deem 48 appropriate, the request for proposal shall:

1 (1) incorporate all responsibilities of the broker under section 2 2 ) (pending before the Legislature as this bill) of P.L., c. (C. 3 and the standards developed pursuant to section 3 of P.L. 4 c. (C. ) (pending before the Legislature as this bill); and 5 (2) require the bidder to demonstrate experience in the operation 6 or management of one or more brokerage programs that have 7 facilitated the provision of any transportation service. 8 The Department of Transportation, in consultation with the b. 9 Department of Human Services and the corporation, shall enter into

10 a transportation brokerage contract with the most qualified bidder 11 for the procurement of the transportation broker, except that the 12 broker shall have demonstrated experience in managing a similar 13 brokerage program. Notwithstanding any provision of this section 14 to the contrary, before the expiration of the transportation brokerage 15 contract, the Department of Transportation may exercise an option 16 to extend the existing contract without issuing the request for 17 proposal otherwise required under subsection a. of this section.

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19 6. (New section) a. Within no more than two years following 20 the implementation of the paratransit brokerage program, and every 21 five years thereafter, the Department of Transportation, in consultation with the Department of Human Services, the 22 23 corporation, and the Department of Labor and Workforce 24 Development, shall conduct a study to assess whether the program 25 shall be expanded, which determination shall consider the cost 26 savings realized and operational efficiencies realized from the 27 operations of the program, and the capacity of the paratransit 28 provider networks maintained by the transportation broker to fulfill 29 the existing demand for paratransit services. In addition to any 30 other considerations that may be deemed appropriate, the study 31 shall:

32 (1) examine the performance of the existing paratransit provider
33 networks for ADA paratransit service and Medicaid paratransit
34 service, respectively, within each county in the State;

35 (2) examine the capacity of county transit agencies and
36 community organizations to operate as providers of ADA
37 paratransit service, Medicaid paratransit service, or both, under the
38 program;

39 (3) determine whether the existing paratransit provider networks
40 should be expanded to allow county transit agencies and community
41 organizations to operate as providers of ADA paratransit service,
42 Medicaid paratransit service, or both, under the program; and

(4) determine whether the program shall be expanded to include
the provision of other forms of paratransit service, including those
services provided by the Department of Labor and Workforce
Development pursuant to P.L.1987, c.455 (C.34:16-51) and those
services provided by counties under the "Senior Citizen and

1 Disabled Resident Transportation Assistance Act," P.L.1983, c.578 2 (C.27:25-25 et seq.). 3 b. The transportation broker shall provide the Department of 4 Transportation with such assistance as the department deems 5 necessary to conduct the study, which assistance shall include, but shall not be limited to, the submission of all data retained by the 6 7 broker concerning the performance, reliability, and responsiveness 8 of all paratransit providers operating in the program. 9 10 7. (New section) a. The Department of Transportation, in consultation with the Department of Human Services and the New 11 12 Jersey Transit Corporation, shall adopt, pursuant to the 13 "Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et 14 seq.), such rules and regulations as may be necessary to effectuate 15 the purposes of P.L., c. (C. ) (pending before the 16 Legislature as this bill). 17 b. If the Department of Transportation determines to expand 18 the paratransit brokerage program, as permitted under subsection d. 19 of section 2 of P.L., c. (C. ) (pending before the 20 Legislature as this bill), the Department of Transportation, in 21 consultation with the Department of Human Services, the New 22 Jersey Transit Corporation, and the Department of Labor and 23 Workforce Development, as applicable, shall adopt, pursuant to the 24 "Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et 25 seq.), such rules and regulations as may be necessary to effectuate 26 the expansion of the program, which expansion shall not take effect 27 until the rules and regulations have been adopted.

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8. Section 6 of P.L.1968, c.413 (C.30:4D-6) is amended to readas follows:

6. a. Subject to the requirements of Title XIX of the federal Social Security Act, the limitations imposed by this act and by the rules and regulations promulgated pursuant thereto, the department shall provide medical assistance to qualified applicants, including authorized services within each of the following classifications:

- 36 (1) Inpatient hospital services
- 37 (2) Outpatient hospital services;
- 38 (3) Other laboratory and X-ray services;
  - (4) (a). Skilled nursing or intermediate care facility services;

(b) Early and periodic screening and diagnosis of individuals
who are eligible under the program and are under age 21, to
ascertain their physical or mental health status and the health care,
treatment, and other measures to correct or ameliorate defects and
chronic conditions discovered thereby, as may be provided in
regulation of the Secretary of the federal Department of Health and
Human Services and approved by the commissioner;

1 (5) Physician's services furnished in the office, the patient's 2 home, a hospital, a skilled nursing, or intermediate care facility or 3 elsewhere.

4 As used in this subsection, "laboratory and X-ray services" 5 includes HIV drug resistance testing, including, but not limited to, genotype assays that have been cleared or approved by the federal 6 7 Food and Drug Administration, laboratory developed genotype assays, phenotype assays, and other assays using phenotype 8 9 prediction with genotype comparison, for persons diagnosed with 10 HIV infection or AIDS.

11 b. Subject to the limitations imposed by federal law, by this 12 act, and by the rules and regulations promulgated pursuant thereto, 13 the medical assistance program may be expanded to include 14 authorized services within each of the following classifications:

15 (1) Medical care not included in subsection a.(5) above, or any 16 other type of remedial care recognized under State law, furnished 17 by licensed practitioners within the scope of their practice, as 18 defined by State law;

- (2) Home health care services;
- 20 (3) Clinic services;

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21 (4) Dental services;

22 (5) Physical therapy and related services;

23 Prescribed drugs, dentures, and prosthetic devices; and (6) 24 eyeglasses prescribed by a physician skilled in diseases of the eye 25 or by an optometrist, whichever the individual may select;

26 (7) Optometric services;

27 (8) Podiatric services;

28 (9) Chiropractic services;

29 (10) Psychological services;

30 (11) Inpatient psychiatric hospital services for individuals under

31 21 years of age, or under age 22 if they are receiving such services 32 immediately before attaining age 21;

33 (12) Other diagnostic, screening, preventative, and rehabilitative 34 services, and other remedial care;

(13) Inpatient hospital services, nursing facility services, and 35 36 immediate care facility services for individuals 65 years of age or 37 over in an institution for mental diseases;

38 (14) Intermediate care facility services;

39 (15) Transportation services;

40 (16) Services in connection with the inpatient or outpatient 41 treatment or care of substance use disorder, when the treatment is 42 prescribed by a physician and provided in a licensed hospital or in a narcotic and substance use disorder treatment center approved by 43 44 the Department of Health pursuant to P.L.1970, c.334 (C.26:2G-21 45 et. seq.) and whose staff includes a medical director, and limited 46 those services eligible for federal financial participation under Title XIX of the federal Social Security Act; 47

(17) Any other medical care and any other type of remedial care
 recognized under State law, specified by the Secretary of the federal
 Department of Health and Human Services, and approved by the
 commissioner;

5 (18) Comprehensive maternity care, which may include: the 6 basic number of prenatal and postpartum visits recommended by the 7 American College of Obstetrics and Gynecology; additional 8 prenatal and postpartum visits that are medically necessary; 9 necessary laboratory, nutritional assessment and counseling, health 10 education, personal counseling, managed care, outreach, and 11 follow-up services; treatment of conditions which may complicate 12 pregnancy doula care; and physician or certified nurse midwife 13 delivery services. For the purposes of this paragraph, "doula" 14 means a trained professional who provides continuous physical, 15 emotional, and informational support to a mother before, during, 16 and shortly after childbirth, to help her to achieve the healthiest, 17 most satisfying experience possible;

(19) Comprehensive pediatric care, which may include:
ambulatory, preventive, and primary care health services. The
preventive services shall include, at a minimum, the basic number
of preventive visits recommended by the American Academy of
Pediatrics;

(20) Services provided by a hospice which is participating in the
Medicare program established pursuant to Title XVIII of the Social
Security Act, Pub.L.89-97 (42 U.S.C. s.1395 et seq.). Hospice
services shall be provided subject to approval of the Secretary of
the federal Department of Health and Human Services for federal
reimbursement;

29 (21) Mammograms, subject to approval of the Secretary of the 30 federal Department of Health and Human Services for federal 31 reimbursement, including one baseline mammogram for women 32 who are at least 35 but less than 40 years of age; one mammogram 33 examination every two years or more frequently, if recommended 34 by a physician, for women who are at least 40 but less than 50 years 35 of age; and one mammogram examination every year for women 36 age 50 and over;

37 (22) Upon referral by a physician, advanced practice nurse, or
38 physician assistant of a person who has been diagnosed with
39 diabetes, gestational diabetes, or pre-diabetes, in accordance with
40 standards adopted by the American Diabetes Association:

(a) Expenses for diabetes self-management education or training
to ensure that a person with diabetes, gestational diabetes, or prediabetes can optimize metabolic control, prevent and manage
complications, and maximize quality of life. Diabetes selfmanagement education shall be provided by an in-State provider
who is:

47 (i) a licensed, registered, or certified health care professional48 who is certified by the National Certification Board of Diabetes

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1 Educators as a Certified Diabetes Educator, or certified by the 2 American Association of Diabetes Educators with a Board 3 Certified-Advanced Diabetes Management credential, including, but 4 not limited to: a physician, an advanced practice or registered nurse, 5 a physician assistant, a pharmacist, a chiropractor, a dietitian 6 registered by a nationally recognized professional association of 7 dietitians, or a nutritionist holding a certified nutritionist specialist 8 (CNS) credential from the Board for Certification of Nutrition 9 Specialists; or

(ii) an entity meeting the National Standards for Diabetes SelfManagement Education and Support, as evidenced by a recognition
by the American Diabetes Association or accreditation by the
American Association of Diabetes Educators;

14 (b) Expenses for medical nutrition therapy as an effective 15 component of the person's overall treatment plan upon a: diagnosis 16 of diabetes, gestational diabetes, or pre-diabetes; change in the 17 beneficiary's medical condition, treatment, or diagnosis; or 18 determination of a physician, advanced practice nurse, or physician 19 assistant that reeducation or refresher education is necessary. 20 Medical nutrition therapy shall be provided by an in-State provider 21 who is a dietitian registered by a nationally-recognized professional 22 association of dietitians, or a nutritionist holding a certified 23 nutritionist specialist (CNS) credential from the Board for 24 Certification of Nutrition Specialists, who is familiar with the 25 components of diabetes medical nutrition therapy;

(c) For a person diagnosed with pre-diabetes, items and services
furnished under an in-State diabetes prevention program that meets
the standards of the National Diabetes Prevention Program, as
established by the federal Centers for Disease Control and
Prevention; and

(d) Expenses for any medically appropriate and necessary
supplies and equipment recommended or prescribed by a physician,
advanced practice nurse, or physician assistant for the management
and treatment of diabetes, gestational diabetes, or pre-diabetes,
including, but not limited to: equipment and supplies for selfmanagement of blood glucose; insulin pens; insulin pumps and
related supplies; and other insulin delivery devices;

38 (23) Expenses incurred for the provision of group prenatal39 services to a pregnant woman, provided that:

40 (a) the provider of such services, which shall include, but not be
41 limited to, a federally qualified health center or a community health
42 center operating in the State:

(i) is a site accredited by the Centering Healthcare Institute, or is
a site engaged in an active implementation contract with the
Centering Healthcare institute, that utilizes the Centering Pregnancy
model; and

(ii) incorporates the applicable information outlined in any bestpractices manual for prenatal and postpartum maternal care

developed by the Department of Health into the curriculum for each
 group prenatal visit;

3 (b) each group prenatal care visit is at least 1.5 hours in
4 duration, with a. minimum of two women and a maximum of 20
5 women in participation; and

6 (c) no more than 10 group prenatal care visits occur per 7 pregnancy. As used in this paragraph, "group prenatal care 8 services" means a series of prenatal care visits provided in a group 9 setting which are based upon the Centering Pregnancy model 10 developed by the Centering Healthcare Institute and which include 11 health assessments, social and clinical support, and educational 12 activities;

13 (24) Expenses incurred for the provision of pasteurized donated 14 human breast milk, which shall include human milk fortifiers if 15 indicated in a medical order provided by a licensed medical 16 practitioner, to an infant under the age of six months; provided that 17 the milk is obtained from a human milk bank that meets quality 18 guidelines established by the Department of Health and a licensed medical practitioner has issued a medical order for the infant under 19 20 at least one of the following circumstances:

(a) the infant is medically or physically unable to receive
maternal breast milk or participate in breast feeding, or the infant's
mother is medically or physically unable to produce maternal breast
milk in sufficient quantities or participate in breast feeding despite
optimal lactation support; or

26 (b) the infant meets any of the following conditions:

(i) a body weight below healthy levels, as determined by the
licensed medical practitioner issuing the medical order for the
infant;

30 (ii) the infant has a congenital or acquired condition that places
31 the infant at a high risk for development of necrotizing
32 enterocolitis; or

(iii) the infant has a congenital or acquired condition that may
benefit from the use of donor breast milk and human milk fortifiers,
as determined by the Department of Health;

36 (25) Comprehensive tobacco cessation benefits to an individual 37 who is 18 years of age or older, or who is pregnant. Coverage shall 38 include: brief and high intensity individual counseling, brief and 39 high intensity group counseling, and telemedicine as defined by 40 section 1 of P.L.2017, c.117 (C.45:1-61); all medications approved 41 for tobacco cessation by the U.S. Food and Drug Administration; 42 and other tobacco cessation counseling recommended by the 43 Treating Tobacco Use and Dependence Clinical Practice Guideline issued by the U.S. Public Health Service. Notwithstanding the 44 45 provisions of any other law, rule, or regulation to the contrary, and 46 except as otherwise provided in this section:

47 (a) Information regarding the availability of the tobacco48 cessation services described in this paragraph shall be provided to

all individuals authorized to receive the tobacco cessation services
pursuant to this paragraph at the following times: no later than 90
days after the effective date of P.L.2019, c.473: upon the
establishment of an individual's eligibility for medical assistance;
and upon the redetermination of an individual's eligibility for
medical assistance;

7 The following conditions shall not be imposed on any (b) 8 tobacco cessation services provided pursuant to this paragraph: 9 copayments or any other forms of cost-sharing, including 10 deductibles; counseling requirements for medication; stepped care 11 therapy or similar restrictions requiring the use of one service prior 12 to another; limits on the duration of services; or annual or lifetime 13 limits on the amount, frequency, or cost of services, including, but 14 not limited to, annual or lifetime limits on the number of covered 15 attempts to quit; and

16 (c) Prior authorization requirements shall not be imposed on any 17 tobacco cessation services provided pursuant to this paragraph 18 except in the following circumstances where prior authorization 19 may be required: for a treatment that exceeds the duration 20 recommended by the most recently published United States Public 21 Health Service clinical practice guidelines on treating tobacco use 22 and dependence; or for services associated with more than two 23 attempts to quit within a 12-month period; and

24 (26)Provided that there is federal financial participation 25 available, benefits for expenses incurred in conducting a colorectal 26 cancer screening in accordance with United States Preventive 27 Services Task Force recommendations. The method and frequency 28 of screening to be utilized shall be in accordance with the most 29 recent published recommendations of the United States Preventive 30 Services Task Force and as determined medically necessary by the 31 covered person's physician, in consultation with the covered person. No deductible, coinsurance, copayment, or any other cost-32 33 sharing requirement shall be imposed for a colonoscopy performed

following a positive result on a non-colonoscopy, colorectal cancer
screening test recommended by the United States Preventive
Services Task Force.

37 Payments for the foregoing services, goods and supplies c. 38 furnished pursuant to this act shall be made to the extent authorized 39 by this act, the rules and regulations promulgated pursuant thereto 40 and, where applicable, subject to the agreement of insurance 41 provided for under this act. The payments shall constitute payment 42 in full to the provider on behalf of the recipient. Every provider 43 making a claim for payment pursuant to this act shall certify in 44 writing on the claim submitted that no additional amount will be 45 charged to the recipient, the recipient's family, the recipient's 46 representative or others on the recipient's behalf for the services, 47 goods, and supplies furnished pursuant to this act.

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1 No provider whose claim for payment pursuant to this act has 2 been denied because the services, goods, or supplies were 3 determined to be medically unnecessary shall seek reimbursement 4 form the recipient, his family, his representative or others on his 5 behalf for such services, goods, and supplies provided pursuant to this act; provided, however, a provided may seek reimbursement 6 7 from a recipient for services, goods, or supplies not authorized by 8 this act, if the recipient elected to receive the services, goods or 9 supplies with the knowledge that they were not authorized.

d. Any individual eligible for medical assistance (including
drugs) may obtain such assistance from any person qualified to 33
perform the service or services required (including an organization
which provides such services, or arranges for their availability on a
prepayment basis), who undertakes to provide the individual such
services.

No copayment or other form of cost-sharing shall be imposed on
any individual eligible for medical assistance, except as mandated
by federal law as a condition of federal financial participation.

e. Anything in this act to the contrary notwithstanding, no
payments for medical assistance shall be made under this act with
respect to care or services for any individual who:

(1) Is an inmate of a public institution (except as a patient in a
medical institution); provided, however, that an individual who is
otherwise eligible may continue to receive services for the month in
which he becomes an inmate, should the commissioner determine to
expand the scope of Medicaid eligibility to include such an
individual, subject to the limitations imposed by federal law and
regulations, or

(2) Has not attained 65 years of age and who is a patient in aninstitution for mental diseases, or

31 Is over 21 years of age and who is receiving inpatient (3) 32 psychiatric hospital services in a psychiatric facility; provided, 33 however, that an individual who was receiving such services 34 immediately prior to attaining age 21 may continue to receive such services until the individual reaches age 22. Nothing in this 35 36 subsection shall prohibit the commissioner from extending medical 37 assistance to all eligible persons receiving inpatient psychiatric services; provided that there is federal financial participation 38 39 available.

f. (1) A third party as defined in section 3 of P.L.1968, c.413
(C.30:4D-3) shall not consider a person's eligibility for Medicaid in
this or another state when determining the person's eligibility for
enrollment or the provision of benefits by that third party.

(2) In addition, any provision in a contract of insurance, health
benefits plan, or other health care coverage document, will, trust,
agreement, court order, or other instrument which reduces or
excludes coverage or payment for health care-related goods and
services to or for an individual because of that individual's actual or

1 potential eligibility for or receipt of Medicaid benefits shall be null 2 and void, and no payments shall be made under this act as a result 3 of any such provision.

4 (3) Notwithstanding any provision of law to the contrary, the 5 provisions of paragraph (2) of this subsection shall not apply to a 6 trust agreement that is established pursuant to 42 U.S.C. 7 s.1396p(d)(4)(A) or (C) to supplement and augment assistance 8 provided by government entities to a person who is disabled as 9 defined in section 1614(a)(3) of the federal Social Security Act (42 10 31 U.S.C. s.1382c (a)(3)).

11 g. The following services shall be provided to eligible 12 medically needy individuals as follows:

13 (1) Pregnant women shall be provided prenatal care and delivery 14 services and postpartum care, including the services cited in 15 subsections a.(1), (3), and (5) of this section and subsections b.(1)-16 (10), (12), (15), and (17) of this section, and nursing facility 17 services cited in subsection b.(13) of this section.

18 (2) Dependent children shall be provided with services cited in 19 subsections a(3) and (5) of this section and subsections b(1), (2), 20 (3), (4), (5), (6), (7), (10), (12), (15), and (17) of this section, and 21 nursing facility services cited in subsection b.(13) of this section.

22 Individuals who are 65 years of age or older shall be (3) 23 provided with services cited in subsections a.(3) and (5) of this 24 section and subsections b.(1)-(5), (6) excluding prescribed drugs, 25 (7), (8), (10), (12), (15), and (17) of this section, and nursing 26 facility services cited in subsection b.(13) of this section.

27 (4) Individuals who are blind or disabled shall be provided with 28 services cited in subsections a.(3) and (5) of this section and subsections b.(1)-(5), (6) excluding prescribed drugs, (7), (8), (10), 29 30 3 (12), (15), and (17) of this section, and nursing facility services 31 cited in subsection b.(13) of this section.

(a) Inpatient hospital services, subsection a.(1) of this 32 (5) 33 section, shall only be provided to eligible medically needy 34 individuals, other than pregnant women, if the federal Department 35 of Health and Human Services discontinues the State's waiver to 36 establish inpatient hospital reimbursement rates for the Medicare 37 and Medicaid programs under the authority of section 601(c)(3) of 38 the Social Security Act Amendments of 1983, Pub.L.98-21 (42 39 U.S.C. s.1395ww(c)(5)). Inpatient hospital services may be 40 extended to other eligible medically needy individuals if the federal 41 Department of Health and Human Services directs that these 42 services be included.

43 (b) Outpatient hospital services, subsection a.(2) of this section, 44 shall only be provided to eligible medically needy individuals if the 45 federal Department of Health and Human Services discontinues the 46 State's waiver to establish outpatient hospital reimbursement rates 47 for the Medicare and Medicaid programs under the authority of 48 section 601(c)(3) of the Social Security Amendments of 1983,

1 Pub.L.98-21 (42 U.S.C. s.1395ww(c)(5)). Outpatient hospital 2 services may be extended to all or to certain medically needy 3 individuals if the federal Department of Health and Human Services 4 directs that these services be included. However, the use of 5 outpatient hospital services shall be limited to clinic services and to 6 emergency room services for injuries and significant acute medical 7 conditions.

8 (c) The division shall monitor the use of inpatient and outpatient9 hospital services by medically needy persons.

h. In the case of a qualified disabled and working individual
pursuant to section h6408 of Pub.L.101-239 (42 U.S.C. s.1396d),
the only medical assistance provided under this act shall be the
payment of premiums for Medicare part A under 42 U.S.C.
ss.1395i-2 and 1395r.

i. In the case of a specified low-income Medicare beneficiary
pursuant to 42 U.S.C. s.1396a(a)10(E)iii, the only medical
assistance provided under this act shall be the payment of premiums
for Medicare part B under 42 U.S.C. s.1395r as provided for in 42
U.S.C. s.1396d(p)(3)(A)(ii).

20 In the case of a qualified individual pursuant to 42 U.S.C. j. 21 s.1396a(aa), the only medical assistance provided under this act 22 shall be payment for authorized services provided during the period 23 in which the individual requires treatment for breast or cervical 24 cancer, in accordance with criteria established by the commissioner. 25 k. In the case of a qualified individual pursuant to 42 U.S.C. 26 s.1396a(ii), the only medical assistance provided under this act shall 27 be payment for family planning services and supplies as described 28 at 42 U.S.C. s.1396d(a)(4)(C), including medical diagnosis and 29 treatment services that are provided pursuant to a family planning 30 service in a family planning setting.

31 (cf: P.L.2023, c.187, s.1)

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33 9. Section 3 of P.L.2020, c.114 (C.27:25-37) is amended to 34 read as follows:

35 3. For the purposes of P.L.2020, c.114 (C.27:25-35 et seq.):

36 ["Community organization" means an organization that provides37 programs and services to persons with disabilities.]

38 "Corporation" means the New Jersey Transit Corporation.

39 **[**"Corporation paratransit service" means the paratransit service 40 that is managed, administered, or provided directly through the New 41 Jersey Transit Corporation's operating budget, as a part of the 42 Access Link program or any successor program to meet the 43 requirements of the "Americans with Disabilities Act of 1990" (42 44 U.S.C. s.12101 et seq.), and does not include services directly 45 provided by county transit agencies.

46 "County transit agency" means a transportation service organized
47 under or in conjunction with a county government to provide trips
48 to senior citizens and residents with disabilities under the "Senior

1 Citizen and Disabled Resident Transportation Assistance Act," 2 P.L.1983, c.578 (C.27:25-25 et seq.).] 3 "Department" means, unless another meaning clearly applies, the 4 Department of Human Services. 5 "Paratransit brokerage program" means the program established pursuant to section 2 of P.L., c. (C. ) (pending before the 6 7 Legislature as this bill). 8 "Paratransit provider" means any organization or entity that 9 provides paratransit services, including State and local transit 10 agencies, directly or through contract service, and community 11 organizations that provide transportation trips, either directly or through a third party, funded by the Department of Human Services 12 13 or the Division of Vocational Rehabilitation Services within the 14 Department of Labor and Workforce Development. 15 "Paratransit service" means and includes any transportation 16 service other than fixed route transportation service, except that "paratransit service" does not include private or charter services 17 18 provided by taxicabs, limousines, or transportation network 19 companies. 20 "Transportation broker" means the same as the term is defined in 21 section 1 of P.L., c. (C.) (pending before the Legislature 22 as this bill). 23 (cf: P.L.2020, c.114, s.3) 24 25 10. Section 6 of P.L.2020, c.114 (C.27:25-40) is amended to 26 read as follows: 27 6. a. There are hereby established six separate regional 28 paratransit coordinating councils in furtherance of the purposes of 29 P.L.2020, c.114 (C.27:25-35 et seq.) and P.L., c. (C.) (pending before the Legislature as this bill). The regional 30 31 paratransit coordinating councils shall be organized as follows: 32 (1) one council shall cover the counties of Atlantic, Cape May, 33 Cumberland, Gloucester, and Salem; 34 (2) one council shall cover the counties of Burlington, Camden, 35 and Ocean; (3) one council shall cover the counties of Mercer, Middlesex. 36 37 and Monmouth; 38 (4) one council shall cover the counties of Hunterdon, Sussex, 39 and Warren; 40 (5) one council shall cover the counties of Essex, Morris, 41 Somerset, and Union; and 42 (6) one council shall cover the counties of Bergen, Hudson, and 43 Passaic. 44 b. Each regional paratransit coordinating council shall have the 45 following members: 46 (1) one designee of the Director of the Division of 47 Developmental Disabilities in the Department of Human Services;

1 (2) one designee of the New Jersey Transit Corporation who 2 works on [the Access Link program or] the Senior Citizen and 3 Disabled Resident Transportation Assistance Program; 4 (3) one representative of [any company or entity that has 5 contracted with the New Jersey Transit Corporation to provide Access Link paratransit service within the 6 region] the 7 transportation broker that manages the paratransit brokerage 8 program established pursuant to P.L., c. (C. ) (pending 9 before the Legislature as this bill); 10 (4) one representative of each county office of aging within the 11 respective region to be chosen by the county executive director or by the board of freeholders, as applicable; 12 13 (5) one representative of each county transportation agency or 14 other comparable entity within the respective region that provides 15 paratransit service for a county under the Senior Citizen and 16 Disabled Resident Transportation Assistance Program; 17 (6) one representative from each county chapter of the Arc of 18 New Jersey, or a successor organization, within the respective 19 region; (7) one individual that represents one or more members of the 20 21 Alliance for the Betterment of Citizens with Disabilities, or a 22 successor organization, within the respective region; 23 (8) one representative of Community Access Unlimited, or a 24 successor organization, within the respective region; 25 (9) one representative of the New Jersey Association of 26 Community Providers, or a successor organization, within the 27 respective region; 28 (10) one representative of the New Jersey Council on Special 29 Transportation, or a successor organization, within the respective 30 region; 31 (11) one representative of Easterseals New Jersey, or a successor 32 organization, within the respective region; and 33 (12) one representative within the respective region, to be 34 selected by the corporation in consultation with the department, of 35 providers of transportation services to senior citizens or to individuals requiring transportation for health care services. 36 37 Each agency with an eligible representative of a regional с. 38 paratransit coordinating council provided in subsection b. of this 39 section shall submit information, in a form and manner determined 40 by the Executive Director of the New Jersey Transit Corporation, to the executive director not later than 30 days following the 41 42 enactment of P.L.2020, c.114 (C.27:25-35 et seq.) and on or before 43 January 1 of each year thereafter identifying the name and contact 44 information for the person to represent each respective agency. The 45 term for each member on the regional paratransit coordinating council shall be one year provided, however, that any member may 46 47 be selected to serve on the council for subsequent terms at the 48 discretion of the respective agency. The executive director may

appoint one member of each regional paratransit coordinating
 council to serve as the chair of that council.

3 d. Each regional paratransit coordinating council shall meet not 4 less than quarterly, with the first meeting happening not less than 60 5 days following the enactment of P.L.2020, c.114 (C.27:25-35 et 6 seq.). The chair, in consultation with the other members of the 7 council, shall set meeting dates and shall lead the coordination 8 effort. The members shall serve without compensation but may be 9 reimbursed by the corporation, for reasonable expenses incurred in 10 the execution of their duties.

11 The purpose of the regional paratransit coordinating councils e. 12 is to exchange best practices among paratransit providers within the 13 State. Those best practices shall include but are not limited to 14 scheduling and routing, fleet maintenance, driver training, customer 15 communications, safety practices, and improving the customer 16 usability experience. The councils are also to establish a system to 17 exchange information among and between paratransit providers so 18 that: (1) each paratransit provider may provide basic information to 19 its customers about other paratransit service options within each 20 respective region; (2) paratransit providers may [eventually] share 21 customer trip requests amongst each other; and (3) [a single 22 platform may eventually be developed that enables a paratransit 23 user to visit a single platform or place to request a trip, and that trip 24 may be distributed amongst the paratransit providers in a manner 25 that optimizes State cost and customer experience] paratransit 26 providers may receive training and support to encourage 27 participation in the paratransit brokerage program. The councils 28 shall also exchange budget information and investigate more 29 efficient means of organizing the [New Jersey Transit Corporation's 30 expenditures for <u>provision of</u> paratransit services [, use of State 31 casino revenue funds, and appropriations for the division and 32 department related to paratransit services, for the purpose of 33 coordinating these three respective funding pools ] to eliminate any 34 duplicative funding [,] and to direct trips and funding to service 35 providers that offer the highest quality service and overall best 36 value.

37 The county plans required under section 6 of P.L.1983, f. 38 c.578 (C.27:25-30) and any committees or groups organized to 39 effectuate the purposes of the "Senior Citizen and Disabled 40 Resident Transportation Assistance Act," P.L.1983, c.578 (C.27:25-41 25 et seq.) shall be consolidated into the regional paratransit 42 coordinating councils. If necessary, county level subcommittees of 43 the regional paratransit coordinating councils may be established to 44 more effectively develop county plans; however, following the 45 effective date of P.L.2020, c.114 (C.27:25-35 et seq.) county plans 46 shall also take into account the larger regional and Statewide goals 47 of integrating paratransit service and creating a more cohesive user

experience under the [pilot program] paratransit brokerage 1 2 program established [in P.L.2020, c.114 (C.27:25-35 et seq.)] 3 under P.L., c. (C.) (pending before the Legislature as this 4 bill). 5 g. The New Jersey Transit Corporation shall utilize each 6 regional paratransit coordinating council to disseminate information 7 about the [new Access Link program structure] paratransit 8 brokerage program developed pursuant to [section 4 of P.L.2020, c.114 (C.27:25-38)] P.L., c. (C. ) (pending before the 9 10 Legislature as this bill) and coordinate with the council in 11 [determining the operating standards required for] helping 12 paratransit providers to compete to [provide Access Link trips and 13 when developing the system for paying paratransit providers to 14 provide regular and routine trips requested through the Access Link 15 program <u>fulfill requests for paratransit service under the</u> 16 paratransit brokerage program. 17 h. [The regional paratransit coordinating councils shall also 18 advise other paratransit providers in each region and develop 19 support materials to assist other paratransit providers in adopting 20 and implementing the best practices training package developed 21 under phase three of the pilot program established pursuant to paragraph (1) of subsection d. of section 5 of P.L.2020, c.114 22 23 (C.27:25-39).] (Deleted by amendment, P.L., c.) (pending 24 before the Legislature as this bill) 25 (cf: P.L.2020, c.114, s.6) 26 27 11. Section 2 of P.L.2016, c.25 (C.27:25-5c) is amended to read 28 as follows: 29 2. a. [The] Before the implementation of the paratransit 30 brokerage program established pursuant to P.L., c. (C. ) 31 (pending before the Legislature as this bill), the corporation shall 32 designate an Access Link Customer Service Group to receive and 33 act upon complaints from passengers with disabilities regarding 34 Access Link service. The corporation shall provide for the 35 establishment of procedures and methods by which such complaints 36 shall be received, processed, and acted upon and for their resolution 37 and settlement. The Access Link Customer Service Group shall, 38 within 21 business days of the receipt of a complaint, respond in 39 writing as to the disposition or status of the complaint. Any person 40 who has not received a written response to a complaint within 21 41 business days may petition the New Jersey Transit General Manager 42 of ADA Services for a hearing upon that complaint, under rules 43 promulgated by the general manager for the hearing and disposition of such matters. [As used in this section, "Access Link" means the 44 45 paratransit service implemented by the corporation for purposes of 46 complying with the "Americans with Disabilities Act of 1990," 47 Pub.L.101-336 (42 U.S.C.s.12101 et seq.).]

1 b. The corporation shall provide to each person using Access 2 Link, at the time the person is determined to be qualified for Access 3 Link service and at least once in each calendar year thereafter in 4 which the person remains a user, information as to the procedure to 5 be followed in making and pursuing complaints to the Access Link 6 Customer Service Group or the New Jersey Transit General 7 Manager of ADA Services pursuant to this section. The direct 8 telephone number for the Access Link Customer Service Group 9 shall be prominently displayed in all Access Link vehicles.

10 The New Jersey Transit General Manager of ADA Services с. 11 shall report annually to the board, summarizing the Access Link 12 Customer Service Group's activities for the preceding year, including the number of complaints received, the nature of the 13 14 complaints, and the resolution of the complaints and setting forth 15 any recommendations for changes which would improve 16 transportation services for passengers with disabilities. The New 17 Jersey Transit General Manager of ADA Services shall make a copy 18 of the report publicly available on the corporation's website.

19 d. Notwithstanding any provision of this section to the 20 contrary, after the implementation of the paratransit brokerage 21 program established pursuant to P.L., c. (C. ) (pending 22 before the Legislature as this bill), the transportation broker shall 23 receive and act upon complaints from paratransit service passengers in accordance with the provisions of P.L., c. (C. ) (pending 24 25 before the Legislature as this bill), as well as any rules and 26 regulations adopted thereunder.

27 <u>e. As used in this section:</u>

28 <u>"Access Link" means the paratransit service implemented by the</u>
29 <u>corporation, before the implementation of the paratransit brokerage</u>
30 <u>program, for purposes of complying with the "Americans with</u>
31 <u>Disabilities Act of 1990," Pub.L.101-336 (42 U.S.C.s.12101 et</u>
32 <u>seq.).</u>

33 <u>"Transportation broker" means the same as the term is defined in</u>
 34 <u>section 1 of P.L., c. (C.) (pending before the Legislature</u>
 35 as this bill).

36 (cf: P.L.2016, c.25, s.2)

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38 12. Section 1 of P.L.2020, c.62 (C.27:25-5d) is amended to read 39 as follows:

40 1. a. The (1) Before the implementation of the paratransit 41 brokerage program established pursuant to P.L., c. (C.) 42 (pending before the Legislature as this bill), the New Jersey Transit 43 Corporation shall operate, or cause to be operated, its Access Link 44 service in an area of the State under a state of emergency if the New 45 Jersey Transit General Manager of ADA Services determines, in 46 consultation with the Director of the State Office of Emergency 47 Management, that Access Link service in that area may be safely

1 provided without undue risk of harm to drivers and persons using 2 the service. 3 (2) After the implementation of the paratransit brokerage program established pursuant to P.L., c. (C. ) (pending 4 5 before the Legislature as this bill), the transportation broker shall 6 cause to be operated ADA paratransit service in an area of the State 7 under a state of emergency if the Commissioner of Transportation 8 determines, in consultation with the Director of the State Office of 9 Emergency Management, that such service may be safely provided 10 in that area without undue risk of harm to drivers and persons using 11 the service. 12 b. As used in this section: "Access Link" shall have the same meaning as provided in 13 14 section 2 of P.L.2016, c.25 (C.27:25-5c) [; and]. "ADA paratransit service" means the same as the term is defined 15 16 in section 1 of P.L., c. (C.) (pending before the Legislature 17 as this bill). 18 "State of emergency" means a natural or man-made disaster or 19 emergency for which a state of emergency has been declared by the 20 Governor. 21 "Transportation broker" means the same as the term is defined in 22 section 1 of P.L., c. (C. ) (pending before the Legislature 23 as this bill). 24 (cf: P.L.2020, c.62, s.1) 25 26 13. Section 3 of P.L.1983, c.578 (C.27:25-27) is amended to 27 read as follows: 28 3. As used in [this act] P.L.1983, c.578 (C.27:25-25 et seq.): 29 "Corporation" means the New Jersey Transit Corporation. a. 30 b. "Board" means Board of Directors of the New Jersey 31 Transit Corporation. 32 "Eligible counties" means counties submitting a proposal c. meeting the program guidelines. 33 34 d. "New Jersey Special Services Citizen Advisory Committee" 35 means a committee representing advocacy groups from senior citizens and the disabled and other interested parties appointed by 36 37 the Executive Director of the New Jersey Transit Corporation. e. "Accessible" means a service that can be used by all 38 39 individuals, including those who cannot negotiate steps or who can 40 negotiate steps with great difficulty. 41 "Disabled" means any individual who, by reason of illness, f. 42 injury, age, congenital malfunction, or other permanent or temporary incapacity or disability, is unable without special 43 44 facilities or special planning on design to utilize mass transportation 45 facilities and services as effectively as persons who are not so 46 affected. 47 g. "Geographic region" means one of the following regions of 48 the State: the southern region encompassing the counties of

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1 Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester, 2 the central region encompassing the counties of and Salem; 3 Hunterdon, Mercer, Middlesex, Monmouth, Ocean and Somerset; 4 and the northern region encompassing those counties remaining in 5 the State. 6 h. "Paratransit brokerage program" means the program 7 established pursuant to section 2 of P.L., c. (C.) (pending 8 before the Legislature as this bill). 9 i. "Paratransit service" means any transportation service other 10 than fixed route transportation service, except not including private or charter services provided by taxicabs, limousines, or 11 12 transportation network companies. (cf: P.L.1983, c.578, s.3) 13 14 15 14. Section 4 of P.L.1983, c.578 (C.27:25-28) is amended to 16 read as follows: 17 4. a. The board shall establish and administer a program to be 18 known as "The Senior Citizen and Disabled Resident Transportation 19 Assistance Program" for the following purposes: 20 (1) To assist counties to develop and provide accessible feeder 21 transportation service to accessible fixed-route transportation 22 services where such services are available, and accessible local 23 transit service to senior citizens and the disabled, which may 24 include but not be limited to [door-to-door] paratransit service, fixed route service, local fare subsidy, and user-side subsidy, which 25 26 may include but not be limited to private ride or taxi fare subsidy; 27 and to coordinate the activities of the various participants in this 28 program in providing the services to be rendered at the county level 29 and between counties; and 30 (2) To enable the corporation to develop, provide and maintain 31 capital improvements that afford accessibility to fixed route and 32 other transit services in order to make rail cars, rail stations, bus 33 shelters and other bus equipment accessible to senior citizens and 34 the disabled; to render technical information and assistance to 35 counties eligible for assistance under this act; and to coordinate the 36 program within and among counties. 37 b. In the State fiscal year beginning July 1 following the 38 effective date of P.L.2009, c.261 and in each fiscal year thereafter, 39 there shall be appropriated to the corporation from the revenues 40 deposited in the Casino Revenue Fund established pursuant to 41 section 145 of P.L.1977, c.110 (C.5:12-145) a sum equal to 8.5 42 percent of the revenues deposited in the fund during the preceding 43 fiscal year, as determined by the State Treasurer, to effectuate the 44 purposes and provisions of P.L.1983, c.578 (C.27:25-25 et seq.). If 45 the paratransit brokerage program is expanded, pursuant to subsection d. of section 2 of P.L., c. (C.) (pending before 46 47 the Legislature as this bill), to include the provision of any 48 paratransit services otherwise provided by counties under P.L.1983,

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1 c.578 (C.27:25-25 et seq.), the corporation shall be responsible for 2 defraying all costs associated with the provision of these services 3 under the program, which costs shall be paid from the monies 4 deposited into the Casino Revenue Fund pursuant to this subsection, 5 and which monies shall be transferred to the Department of 6 Transportation in accordance with the provisions of subsection e. of 7 section 2 of P.L., c. (C.) (pending before the Legislature 8 as this bill). 9 Notwithstanding the provisions of any other law, rule, or 10 regulation to the contrary, for the State Fiscal Years 2022, 2023, 11 and 2024, appropriations to the corporation from the revenues 12 deposited in the Casino Revenue Fund or the Property Tax Relief 13 Fund, as appropriate, shall be given priority to ensure that the 14 corporation receives an amount equal to 8.5 percent of the sum of 15 the revenues deposited in the Casino Revenue Fund during the 16 preceding fiscal year, adding back any reductions in revenues 17 during the preceding fiscal year that directly resulted from the 18 temporary credit allowable under section 1 of P.L.2021, c.314 or 19 the temporary deduction allowable under section 3 of the P.L.2021, 20 c.314, as determined by the State Treasurer, to effectuate the 21 purposes and provisions of P.L.1983, c.578 (C.27:25-25 et seq.). 22 (cf: P.L.2021, c.314, s.6) 23 24 15. Section 7 of P.L.1983, c.578 (C.27:25-31) is amended to 25 read as follows: 26 7. a. [Moneys] Except for any monies that may be transferred 27 to the Department of Transportation pursuant to subsection e. of section 2 of P.L., c. (C.) (pending before the Legislature 28 29 as this bill), monies under this program shall be allocated by the 30 corporation in the following manner: 31 (1) [85%] 85 percent shall be available to be allocated to 32 eligible counties for the purposes specified under paragraph (1) of subsection a. of section 4 of [this act.] P.L.1983, c.578 (C.27:25-33 34 28); and 35 (2) [15%] <u>15 percent</u> shall be available for use by the corporation for the purposes specified under paragraph (2) of 36 subsection a. of section 4 of [this act] P.L.1983, c.578 (C.27:25-28) 37 38 and for the general administration of the program, but no more than 39 [10%] <u>10 percent</u> of the total moneys allocated under this program 40 shall be used for the general administration of the program. 41 The amount of money which each eligible county may b. 42 receive shall be based upon the number of persons resident in that 43 county of 60 years of age or older expressed as a percentage of the 44 whole number of persons resident in this State of 60 years or older, 45 as provided by the U.S. Bureau of the Census. As similar data 46 become available for the disabled population, such data shall be 47 used in conjunction with the senior citizen data to determine the

1 county allocation formula. No eligible county shall receive less 2 than [\$150,000.00] \$150,000 during a fiscal year under this program, except that during the first fiscal year no county shall 3 receive less than [\$50,000.00] <u>\$50,000</u> nor more than 4 5 **[**\$150,000.00**]** <u>\$150,000</u>.

c. The governing body of an eligible county, or a group or 6 7 groups designated as an applicant or as applicants by the county 8 after a public hearing in which senior citizens and the disabled shall 9 have the opportunity to comment on the appropriateness of such 10 designation, may make application to the board for moneys 11 available under subsection b. of this section. The application shall 12 be in the form of a proposal to the board for transportation 13 assistance and shall specify the degree to which the proposal meets 14 the purposes of the program under paragraph (1) of subsection a. of section 4 of [this act] P.L.1983, c.578 (C.27:25-28) and the 15 16 implementation criteria under the program guidelines and the 17 proposal shall have been considered at a public hearing. The board 18 shall allocate moneys based upon a review of the merits of the 19 proposals in meeting the purposes of the program, and the implementation criteria, under the program guidelines. 20 The 21 governing body of an eligible county shall schedule a public 22 hearing annually for interested parties to provide the governing 23 body with any facts, materials, or recommendations that would be 24 of assistance regarding the efficacy of the program established 25 under paragraph (1) of subsection a. of section 4 [this act] 26 P.L.1983, c.578 (C.27:25-28).

- 27 (cf: P.L.2009, c.261, s.2)
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29 16. Section 2 of P.L.1987, c.455 (C.34:16-52) is amended to 30 read as follows:

31 2. As used in **[**this act:

32 "Division" means the Division of Vocational Rehabilitation 33 Services in the Department of Labor and Workforce Development.

34 b. P.L.1987, c.455 (C.34:16-51 et seq.):

35 "Citizen with a disability" means any individual who, by reason of illness, injury, age, congenital condition, or other permanent or 36 37 temporary incapacity or disability, is unable without special 38 facilities or special planning or design to utilize mass transportation 39 facilities and services as effectively as persons who are not so 40 affected.

41 [c.] <u>"Division" means the Division of Vocational Rehabilitation</u> 42 Services in the Department of Labor and Workforce Development.

43 "Paratransit" means and includes any service, other than 44 motorbus regular route service and charter services, including, but 45 not limited to, dial-a-ride, nonregular route, jitney or community 46 minibus, and shared-ride services such as vanpools, limousines, or 47 taxicabs which are regularly available to the public. Paratransit

1 shall not include limousine or taxicab service reserved for the 2 private and exclusive use of individual passengers. 3 [d.] "Paratransit brokerage program" means the program 4 established pursuant to section 2 of P.L., c. (C. ) (pending 5 before the Legislature as this bill). 6 "Public transportation" means all rail passenger service operated 7 by the New Jersey Transit Corporation, and all motorbus regular 8 route service operated pursuant to P.L.1979, c.150 (C.27:25-1 et 9 seq.) or operated pursuant to R.S.48:4-3. 10 [e.] "Sheltered (extended) employment programs" means those 11 programs established pursuant to regulations adopted pursuant to 12 section 8 of P.L.1955, c.64 (C.34:16-27). 13 [f.] "Sheltered workshop" means a facility possessing a valid 14 certificate to vend services to the division issued by the director 15 thereof, in compliance with the rules and regulations governing 16 vocational rehabilitation facilities. 17 (cf: P.L.2017, c.131, s.144) 18 19 17. Section 3 of P.L.1987, c.455 (C.34:16-53) is amended to 20 read as follows: 21 3. <u>a.</u> The Commissioner of Labor and Workforce Development 22 is directed to establish and implement within 120 days of the 23 effective date of [this act] P.L.1987, c.455 (C.34:16-51 et seq.) a 24 program to be administered by the division to defray the public 25 transportation or paratransit expenses of citizens with disabilities 26 enrolled in sheltered (extended) employment programs at sheltered 27 workshops. The program may provide for the defraying of these 28 expenses by the purchase of bus cards or other appropriate methods 29 as prescribed by the commissioner. 30 b. Notwithstanding any provision of this section to the 31 contrary, if the paratransit brokerage program is expanded, pursuant 32 to subsection d. of section 2 of P.L., c. (C. ) (pending 33 before the Legislature as this bill), to include the provision of any 34 paratransit services otherwise provided under this section, the 35 department shall be responsible for defraying all costs associated with the provision of these services under the program, which 36 37 monies shall be transferred to the Department of Transportation in 38 accordance the provisions of subsection e. of section 2 of P.L., 39 c. (C. ) (pending before the Legislature as this bill). 40 (cf: P.L.2017, c.131, s.145) 41 42 18. Section 2 of P.L.1973, c.126 (C.27:1A-65) is amended to 43 read as follows: 44 2. For the purposes of P.L.1973, c.126 (C.27:1A-64 et seq.), 45 unless the context clearly indicates otherwise: 46 ["Access Link service" means the paratransit service 47 implemented by the New Jersey Transit Corporation for the

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1 purposes of complying with the "Americans with Disabilities Act of 1990," Pub.L.101-336 (42 U.S.C. s.12101 et seq.)] "ADA 2 paratransit service" means the same as the term is defined in section 3 4 1 of P.L., c. (C. ) (pending before the Legislature as this 5 bill). "Carrier" means any individual, copartnership, association, 6 7 corporation, joint stock company, public agency, trustee, or receiver 8 operating motor buses or rail passenger service on established 9 routes within this State or between points in this State and points in 10 adjacent states. "Commissioner" means the Commissioner of Transportation; 11 provided, however, that the commissioner may delegate any of the 12 13 commissioner's powers or duties under P.L.1973, c.126 (C.27:1A-14 64 et seq.) to any subordinate division, agency, or employee of the 15 Department of Transportation or to the New Jersey Transit 16 Corporation. 17 "Disabled veteran" means "disabled veteran" as defined in 18 N.J.S.11A:5-1. 19 "Motor bus" means "autobus" as defined in R.S.48:4-1, and includes those autobuses, commonly called jitneys, as defined in 20 21 R.S.48:16-23. 22 "Offpeak times" means the hours from 9:30 a.m. to 4 p.m. and 23 from 7 p.m. to 6 a.m. during the weekdays, and all day on 24 Saturdays, Sundays, and holidays. "Person with disabilities" means any individual who, by reason 25 26 of illness, injury, age, congenital malfunction, or other permanent 27 or temporary incapacity or disability, is unable without special 28 facilities or special planning or design to utilize mass transportation 29 facilities and services as effectively as persons who are not so A "person with disabilities" shall include a person 30 affected. 31 determined by the New Jersey Transit Corporation to be eligible for 32 [its Access Link] ADA paratransit service. 33 "Senior citizen" means any individual 62 years of age or over. 34 (cf: P.L.2020, c.155, s.1) 35 36 19. Section 4 of P.L.1973, c.126 (C.27:1A-67) is amended to 37 read as follows: 38 4. In establishing this program, the commissioner shall, after 39 consulting with the Commissioner of Community Affairs, the 40 Director of the Division of Aging Services in the Department of Human Services, and the Board of Public Utilities, establish 41 42 uniform procedures for: a. Determining the eligibility of persons to receive the reduced 43 44 fares provided pursuant to P.L.1973, c.126 (C.27:1A-64 et seq.), 45 which shall include those persons determined by the New Jersey 46 Transit Corporation to be eligible for [its Access Link] ADA paratransit service; 47

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b. Making reduced fares available to eligible persons; and

1 Auditing and accounting to insure that no carrier receives c. 2 payments in excess of the value of services actually rendered to 3 senior citizens, persons with disabilities, and disabled veterans 4 pursuant to P.L.1973, c.126 (C.27:1A-64 et seq.). 5 (cf: P.L.2020, c.64, s.2) 6 7 20. Section 8 of P.L.1973, c.126 (C.27:1A-71) is amended to 8 read as follows: 9 8. The commissioner is hereby authorized to hire, employ, or 10 assign secretarial, clerical, and other personnel as shall be required for complying with the provisions of P.L.1973, c.126 (C.27:1A-64 11 12 et seq.). The commissioner shall also expend a reasonable sum, not 13 to exceed \$50,000 annually, for advertising to make senior citizens, 14 persons with disabilities, and disabled veterans aware of the 15 program, the availability and cost of the reduced fares thereunder, 16 the hours when reduced fares may be used, the public transportation 17 facilities made accessible to persons with disabilities, and the 18 availability of other transportation services offered to the public for 19 use by persons with disabilities including [Access Link] ADA 20 paratransit service. 21 (cf: P.L.2020, c.155, s.2) 22 23 21. Section 2 of P.L.1987, c.99 (C.27:1A-74) is amended to read 24 as follows: 25 2. The Commissioner of Transportation shall, after consulting 26 with other relevant departments and agencies, adopt reasonable 27 regulations necessary to carry out the purposes of P.L.1987, c.99 28 (C.27:1A-73 et seq.) pursuant to the "Administrative Procedure 29 Act," P.L.1968, c.410 (C.52:14B-1 et seq.). The regulations shall 30 include a procedure by which the commissioner shall: 31 a. issue an identification card , upon certification of a 32 physician or upon certification of another person as prescribed by 33 the commissioner, that a person with disabilities requires the 34 assistance of a travel attendant in order to use public transportation; 35 and b. automatically issue an identification card to a person 36 37 determined by the New Jersey Transit Corporation, after the 38 effective date of P.L.2020, c.64, to be eligible for [its Access Link] 39 ADA paratransit service at the time of that determination. For a 40 person determined eligible for [Access Link] ADA paratransit 41 service prior to the effective date of P.L.2020, c.64, the 42 commissioner shall issue an identification card within 60 days after 43 the effective date of P.L.2020, c.64 or immediately upon request of 44 the eligible person, whichever shall be earlier. 45 (cf: P.L.2020, c.64, s.3) 46 47 22. The following sections are repealed: 48 Section 4 of P.L.2020, c.114 (C.27:25-38);

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4 23. Notwithstanding the repeal of section 5 of P.L.2020, c.114 5 (C.27:25-39), the repeal shall not eliminate or reduce any 6 obligations of the New Jersey Transit Corporation with respect to 7 the contract entered into with a qualified community organization to 8 develop a paratransit best practices training module, except that the 9 repeal shall cancel all responsibilities of the organization under the 10 contract to develop the training module.

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24. This act shall take effect immediately.

#### STATEMENT

17 This bill requires the Department of Transportation (DOT) to 18 oversee the implementation of a paratransit brokerage program, 19 through which the provision of certain forms of paratransit service 20 would be managed by a transportation broker and made available 21 through an interactive brokerage software.

22 Under current law, the State is required to provide various forms 23 of paratransit service, including: (1) ADA paratransit service, which 24 is currently administered by the New Jersey Transit Corporation 25 (NJ Transit) under the Access Link program, which service is 26 required under the federal "Americans with Disabilities Act of 27 1990"; and (2) Medicaid paratransit service, which is currently administered by the Department of Human Services (DHS), through 28 29 a contracted broker, under the State Medicaid program, which 30 service is required under Title XIX of the federal "Social Security 31 Act."

32 Under the bill, the provision of these paratransit services would 33 be consolidated into one paratransit brokerage program overseen by 34 the DOT. Specifically, the paratransit brokerage program would be 35 managed by a transportation broker contracted by the DOT and 36 facilitated through the use of an interactive brokerage software, 37 which would allow eligible persons to schedule requests for service 38 and allow participating providers to competitively bid to fulfill 39 these requests. Importantly, this brokerage model is intended to 40 achieve cost savings and operational efficiencies in the provision of 41 paratransit service, which efficiencies are not achievable under the 42 current, fragmented service models.

In managing the paratransit brokerage program, the bill requires the transportation broker to assume the following responsibilities: (1) maintaining a paratransit provider network for ADA paratransit service and Medicaid transportation service, respectively, with sufficient capacity to provide all required forms of paratransit service within all applicable service areas in the State; (2) ensuring

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1 that each provider of ADA paratransit service and Medicaid 2 paratransit service is qualified to provide the service and complies 3 with all applicable provisions of law or regulation; (3) ensuring that 4 each recipient of ADA paratransit service and Medicaid paratransit 5 service is eligible to receive the service; (4) compensating each 6 paratransit provider that operates in the program; (5) receiving and 7 acting upon passenger complaints; and (6) divesting from any 8 ownership stake or equity interest in any entity or organization that 9 operates as a paratransit provider under the program.

10 The bill also requires the DOT and DHS to develop separate 11 standards concerning the provision of ADA paratransit service and 12 Medicaid paratransit service, respectively, under the program. At a 13 minimum, these standards would be required to prescribe minimum 14 functionality requirements for interactive brokerage software to 15 ensure that the provision of ADA paratransit service and Medicaid 16 paratransit service, respectively, complies with all applicable 17 requirements of law.

18 Thereafter, the bill requires the DOT, in consultation with DHS 19 and NJ Transit, to issue a request for proposal (RFP) and enter into 20 a contract for the development of the interactive brokerage 21 software. After this software has been developed, the bill also 22 requires the DOT, in consultation with DHS and NJ Transit, to issue 23 an RFP and enter into a contract for the procurement of the 24 transportation broker. In each case, the contractor selected by the 25 DOT would be required to demonstrate experience in the 26 development of a similar software platform or the administration of 27 a similar brokerage program.

28 Immediately after the paratransit brokerage program has been 29 implemented, the program would be limited to the provision of 30 ADA paratransit service and Medicaid transportation service by 31 paratransit providers other than county transit agencies and 32 community organizations. However, within two years following the 33 implementation of the program, and every five years thereafter, the 34 DOT would be required to conduct a study to assess whether the 35 program should be expanded to incorporate other forms of 36 paratransit service or to allow county transit agencies and community organizations to operate as paratransit providers. 37 38 Thereafter, the bill provides that the program could be expanded, 39 subject to the determinations of this study and the adoption of rules 40 and regulations effectuating such expansion.

41 Under the bill, the operational and administrative costs of the 42 paratransit brokerage program would be defrayed by proportionate funding from the DHS and NJ Transit, with DHS responsible for the 43 44 costs of Medicaid paratransit service and NJ Transit responsible for 45 the costs of ADA paratransit service. In each case, the bill requires 46 these monies to be transferred to the DOT and paid to the 47 transportation broker. Using these monies, the transportation 48 broker would be required to compensate the paratransit providers

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operating in the program, which compensation would be based exclusively on the requests for paratransit service that have been fulfilled by the provider. Of the remaining funds, the bill permits the transportation broker to retain such amounts as may be prescribed in the transportation brokerage contract to support the costs of managing the program.

The bill would also amend and repeal various sections of 7 8 statutory law to reflect the creation of the paratransit brokerage 9 program and to allow for the possibility of program expansion. 10 Specifically, the bill would repeal several sections of the "Paratransit Services Improvement Act," P.L.2020, c.114 (C.27:25-11 35 et seq.), which sections set forth an alternative process for 12 integrating the provision of certain paratransit services. However, 13 14 the bill would amend this law to clarify that the Regional 15 Paratransit Coordinating Councils would also be responsible for 16 encouraging participation in the program.