SENATE, No. 2033

STATE OF NEW JERSEY

220th LEGISLATURE

INTRODUCED MARCH 3, 2022

Sponsored by: Senator NELLIE POU District 35 (Bergen and Passaic)

Co-Sponsored by: Senators Cruz-Perez and Ruiz

SYNOPSIS

Concerns SNAP services provided at county boards of social services.

CURRENT VERSION OF TEXT

As introduced.



(Sponsorship Updated As Of: 6/6/2022)

AN ACT concerning county boards of social services and supplementing Title 44 of the Revised Statutes.

BE IT ENACTED by the Senate and General Assembly of the State of New Jersey:

- 1. As used in this act:
- "Commissioner" means Commissioner of Human Services.
 - "Department" means Department of Human Services.
- 10 "SNAP" means the New Jersey Supplemental Nutrition 11 Assistance Program, established pursuant to the federal "Food and 12 Nutrition Act of 2008," Pub.L.110-246 (7 U.S.C. s.2011 et seq.).

2. a. The Department of Human Services, to the maximum extent permissible under federal law, shall establish a training program for each employee of a county board of social services who assists individuals with SNAP enrollment and recertification processes. The purpose of the training shall be to educate employees on current federal laws, regulations, and standards concerning SNAP, and standard best practices to comply with federal SNAP requirements. The department shall review the training program and curriculum at least once every six months and shall require modification of the training program from time to time, as need may require, to incorporate any changes to the federal laws, regulations, and standards concerning SNAP.

b. Participation in the training program established pursuant to this section shall be mandatory for all employees of a county board of social services who assist individuals with SNAP enrollment and recertification processes. The chief administrative office of each county board of social services shall be responsible for ensuring that all required employees complete the training program, at least once in each calendar year.

3. The Department of Human Services shall publish county-level case tracking data for SNAP on its Internet website that includes, but is not limited to: application approval rates, reasons for application denial, and average application approval time.

- 4. a. The Department of Human Services, to the maximum extent permissible under federal law, shall establish a one-year pilot program that conduct focused outreach efforts about SNAP benefits and provides application assistance to certain populations. The purpose of this pilot program shall be to increase enrollment, among certain underserved populations, of eligible participants in SNAP, which underserved populations include, but are not limited to, college students, immigrants, and older adults.
- b. The application assistance for older adults; commissioner shall select one county board of social services in each of the

- northern, central, and southern regions of the State to participate in
 the pilot program.
 - c. The pilot program may include, but shall not be limited to, the following elements:
 - (1) the creation and dissemination of videos to educate older adults about SNAP and the application process;
 - (2) grassroots outreach about SNAP through senior centers, hospitals, doctor's offices, houses of worship, and other place where older adults may congregate;
 - (3) the provision of telephone
 - (4) the development of a social media campaign for college students that raises awareness about SNAP;
 - (5) the formation of partnerships with institutions of higher education and the higher education community, such as school administrators, professors, counselors, student health offices, campus food pantries, and financial aid officers, to raise awareness about SNAP among students and provide students with the necessary information to apply for SNAP;
 - (6) the establishment of campus representatives at institutions of higher learning who can educate students about SNAP and refer students to a local county board of social services;
 - (7) the promotion of SNAP outreach and application materials in different languages through organizations and faith-based communities that serve immigrants; and
 - (8) outreach through social and traditional media, especially non-English media, to reach immigrant populations.
 - d. At the conclusion of the pilot program, the commissioner shall submit a report to the Governor, and to the Legislature pursuant to section 2 of P.L.1991, c.164 (C.52:14-19.1), on the implementation, outcomes, and effectiveness of the pilot program. The report shall include the commissioner's recommendation on the advisability of the program's continuation and expansion to additional county boards of social services in the State.

- 5. The Commissioner of Human Services shall:
- (a) apply to the Food and Nutrition Service within the United States Department of Agriculture for any necessary waivers or approvals to implement the provisions of this act; and
- (b) adopt rules and regulations, pursuant to the "Administrative Procedure Act," P.L.1968, c.140 (C.52:14B-1 et seq.), as may be necessary to effectuate the provisions of this act.

6. This act shall take effect immediately.

STATEMENT

This bill would require the Department of Human Services (department), to the maximum extent permissible under federal law,

to establish a training program for each employee of a county board of social services who assists individuals with the SNAP enrollment and recertification process. The purpose of the training will be to educate employees on current federal laws, regulations, and standards concerning SNAP, and standard best practices to comply with federal SNAP requirements. The department will review the training program and curriculum at least once every six months and will modify the training program from time to time, as necessary, to incorporate any changes to the federal laws, regulations, and standards concerning SNAP. Participation in the training program will be mandatory for all employees of a county board of social services who assist individuals with the SNAP enrollment and recertification process. The chief administrative office of each county board of social services will be responsible for ensuring that all required employees complete the training program, at least once in each calendar year.

This bill also requires the department to publish county-level case tracking data on SNAP on its Internet website that includes, but is not limited to: application approval rates, reasons for application denial, and average application approval time.

Finally, the bill requires the department, to the maximum extent permissible under federal law, to establish a one-year pilot program that conducts focused outreach efforts about eligibility for SNAP benefits and provides application assistance to certain populations. The purpose of this program is to increase enrollment, among certain underserved populations, of eligible participants in SNAP. These underserved populations include, but are not limited to, college students, immigrants, and older adults. The Commissioner of Human Services (commissioner) will select one county board of social services in each of the northern, central, and southern regions of the State to participate in the pilot program. The pilot program may include, but shall not be limited to, the following elements:

- (1) the creation and dissemination of videos to educate older adults about SNAP and the application process;
- (2) grassroots outreach about SNAP through senior centers, hospitals, doctor's offices, houses of worship, and other place where older adults may congregate;
- (3) the provision of telephone application assistance for older adults;
- (4) the development of a social media campaign for college students that raises awareness about SNAP;
- (5) the formation of partnerships with institutions of higher education and the higher education community, such as school administrators, professors, counselors, student health offices, campus food pantries, and financial aid officers, to raise awareness about SNAP among students and provide students with the necessary information to apply for SNAP;

(6) the establishment of campus representatives at institutions of higher learning who can educate students about SNAP and refer students to a local county board of social services;

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- (7) the promotion of SNAP outreach and application materials in different languages through organizations and faith-based communities that serve immigrants; and
- (8) outreach through social and traditional media, especially non-English media, to reach immigrant populations.

8 9 At the conclusion of the pilot program, the commissioner will be 10 required to submit a report to the Governor and Legislature on the 11 implementation, outcomes, and effectiveness of the pilot program. 12 The report will include the commissioner's recommendation on the 13 advisability of the program's continuation and expansion to 14 additional county boards of social services in the State. 15 commissioner will also be required to apply to the Food and 16 Nutrition Service within the United States Department of Agriculture for any necessary waivers or approvals to implement 17 the provisions of this act. 18