# [Fourth Reprint] **SENATE, No. 332**

## STATE OF NEW JERSEY 220th LEGISLATURE

PRE-FILED FOR INTRODUCTION IN THE 2022 SESSION

Sponsored by: Senator TROY SINGLETON District 7 (Burlington) Senator RICHARD J. CODEY District 27 (Essex and Morris)

Co-Sponsored by: Senators Greenstein, Madden and Pou

#### SYNOPSIS

Requires online services to notify consumers of collection and disclosure of personally identifiable information and allows consumers to opt in.

### **CURRENT VERSION OF TEXT**

As reported by the Assembly Science, Innovation and Technology Committee on May 11, 2023, with amendments.



(Sponsorship Updated As Of: 2/2/2023)

AN ACT concerning <sup>4</sup>[commercial Internet websites] <u>online</u>
 <u>services</u><sup>4</sup>, consumers, and personally identifiable information and
 supplementing Title 56 of the Revised Statutes.

**BE IT ENACTED** by the Senate and General Assembly of the State
of New Jersey:

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8 1. As used in P.L., c. (C.) (pending before the Legislature 9 as this bill):

10 "Affiliate" means a legal entity that controls, is controlled by, or is11 under common control with another legal entity.

<sup>4</sup>"Business" means a sole proprietorship, partnership, limited liability company, corporation, association, or other legal entity that is organized or operated for the profit or financial benefit of its shareholders or other owners, that collects consumers' personal information. "Business" does not include non-profit organizations.<sup>4</sup>

<sup>4</sup>["Commercial Internet website" means a website operated for
business purposes, including, but not limited to, the sale of goods and
services, which collects and maintains personally identifiable
information from a consumer.]<sup>4</sup>

21 "Consumer" means an identified person who is a resident of this
22 State acting <sup>2</sup>[only]<sup>2</sup> <sup>3</sup>only<sup>3</sup> in an individual <sup>3</sup>[<sup>2</sup>, job seeking,<sup>2</sup>]<sup>3</sup> or
23 household context. "Consumer" shall not include a person
24 <sup>3</sup>[<sup>2</sup>otherwise<sup>2</sup>]<sup>3</sup> acting in a commercial or employment context.

"De-identified data" means: data that cannot be linked to a 25 26 consumer without additional information that is kept separately; or data that has been modified to a degree that the risk of re-27 28 identification, consistent with guidance from the Federal Trade 29 Commission and the National Institute of Standards and Technology, 30 is small, as determined by the Director of the Division of Consumer Affairs in the Department of Law and Public Safety pursuant to 31 section  ${}^{3}$  [8]  $9^{3}$  of P.L., c. (C. ) (pending before the Legislature 32 as this bill), that is subject to a public commitment by the operator not 33 to attempt to re-identify the data, and to which one or more 34 35 enforceable controls to prevent re-identification has been applied, 36 which may include legal, administrative, technical, or contractual 37 controls.

38 "Designated request address" means an electronic mail address, 39 Internet website, or toll-free telephone number that a consumer may 40 use to request the information required to be provided pursuant to 41 section 3 of P.L., c. (C.) (pending before the Legislature as this 42 bill).

43 "Disclose" means to release, transfer, share, disseminate, make
 44 available, or otherwise communicate <sup>2</sup>[orally,]<sup>2</sup> <sup>3</sup><u>orally</u>,<sup>3</sup> in writing, or

**EXPLANATION** – Matter enclosed in **bold-faced brackets** [thus] in the above bill is not enacted and is intended to be omitted in the law.

Matter underlined <u>thus</u> is new matter. Matter enclosed in superscript numerals has been adopted as follows: <sup>1</sup>Senate floor amendments adopted August 8, 2022. <sup>2</sup>Senate floor amendments adopted November 21, 2022. <sup>3</sup>Senate floor amendments adopted December 19, 2022. <sup>4</sup>Assembly AST committee amendments adopted May 11, 2023.

by electronic or any other means <sup>3</sup>[<sup>2</sup>,<sup>2</sup>]<sup>3</sup> <sup>4</sup>by an operator<sup>4</sup> to a third
party a consumer's personally identifiable information. "Disclose"
shall not include:

4 the disclosure of a consumer's personally identifiable information 5 by an operator to a third party under a written contract authorizing the 6 third party to use the personally identifiable information to perform 7 services on behalf of the operator, including maintaining or servicing 8 accounts, providing customer service, processing or fulfilling orders 9 and transactions, verifying consumer information, processing 10 payments, providing financing, or similar services, but only if the 11 contract prohibits the third party from using the personally identifiable 12 information for any reason other than performing the specified service 13 on behalf of the operator and from disclosing personally identifiable 14 information to additional third parties unless expressly authorized by 15 the consumer;

the disclosure of personally identifiable information by an operator
to a third party based on a good-faith belief that disclosure is required
to comply with <sup>4</sup><u>an</u><sup>4</sup> applicable law, regulation, legal process, or court
order;

20 the disclosure of personally identifiable information by an operator 21 to a third party that is reasonably necessary to address fraud, risk 22 management, security, or technical issues, to protect the operator's 23 rights or property, or to protect a consumer or the public from illegal 24 activities as required by law; or

25 the disclosure of personally identifiable information by an operator 26 to a third party in connection with the proposed or actual sale or 27 merger of the operator, or sale of all or part of its assets, to a third 28 party.

29 "Online service" means <sup>4</sup>[an information] <u>any</u><sup>4</sup> service provided
30 over the Internet that collects and maintains personally identifiable
31 information from a consumer.

"Operator" means a person or entity that operates <sup>4</sup>[a commercial 32 Internet website or  $]^4$  an online service  ${}^3[^2, \text{ and includes any third}]$ 33 party that tracks or collects any information concerning a customer's 34 35 usage of a commercial Internet website, regardless of whether the third party owns or operates the website<sup>2</sup>]<sup>3</sup>. "Operator" shall not include 36 any third party that operates, hosts, or manages, but does not own, <sup>4</sup>[a 37 commercial Internet website or ] an<sup>4</sup> online service on the operator's 38 behalf, or processes information on behalf of the operator. 39

40 "Personally identifiable information" means any information that
41 is linked or reasonably linkable to an identified or identifiable person.
42 "Personally identifiable information" shall not include de-identified
43 data <sup>2</sup>[or publicly available information.

44 "Publicly available information" means information that is
45 lawfully made available from federal, State, or local government
46 records, or widely-distributed media <sup>2</sup> <sup>3</sup>or publically available
47 <u>information.</u>

"Publicly available information" means information that is 1 2 lawfully made available from federal, State, or local government 3 records, or widely-distributed media<sup>3</sup>. "Sale" means the exchange of personally identifiable information 4 5 for monetary consideration by the operator to a third party for 6 purposes of licensing or selling personally identifiable information at 7 the third party's discretion to additional third parties. "Sale" shall not 8 include the following: 9 the disclosure of personally identifiable information to a service 10 provider that processes that information on behalf of the operator; 11 the disclosure of personally identifiable information to a third party 12 with whom the consumer has a direct relationship for purposes of 13 providing a product or service requested by the consumer or otherwise 14 in a manner that is consistent with a consumer's reasonable expectations considering the context in which the consumer provided 15 16 the personally identifiable information to the operator; 17 the disclosure or transfer of personally identifiable information to 18 an affiliate of the operator; or 19 the disclosure or transfer of personally identifiable information to a 20 third party as an asset that is part of a merger, acquisition, bankruptcy, 21 or other transaction in which the third party assumes control of all or 22 part of the operator's assets. "Service provider" means a person, private entity, public entity, 23 24 agency, or other entity that processes personally identifiable information on behalf of the operator  ${}^{3}[2 \text{ or on the operator's}]$ 25 website<sup>2</sup>]<sup>3</sup> and who shall provide sufficient guarantees to the operator 26 27 to implement appropriate technical and organizational measures in a 28 manner that processing shall ensure the protection of the consumer's 29 personally identifiable information. 30 "Third party" means a person, private entity, public entity, agency, 31 or entity other than the consumer, operator, or affiliate or service 32 provider of the operator. 33 "Verified request" means the process through which a consumer 34 may submit a request to exercise a right or rights established in 35 P.L., c. (C. ) (pending before the Legislature as this bill), and 36 by which an operator can reasonably authenticate the request and the 37 consumer making the request using commercially reasonable means. 38 39 2. a. An operator that collects the personally identifiable information of a consumer through <sup>4</sup>[a commercial Internet website 40 or] an<sup>4</sup> online service shall provide on <sup>2</sup>[its] the<sup>2</sup> <sup>4</sup>[commercial 41 Internet website or ]<sup>4</sup> online service notification to a consumer that 42 43 shall include, but not be limited to: (1) the categories of the personally identifiable information that 44 the operator collects through the <sup>4</sup>[commercial Internet website 45 or]<sup>4</sup> online service about a consumer who uses or visits the 46

<sup>2</sup>[operator's]<sup>2</sup> <sup>3</sup><u>operator's</u><sup>3</sup> <sup>4</sup>[commercial Internet website or]<sup>4</sup>
 online service;

3 (2) the categories of all third parties <sup>4</sup>[with] to<sup>4</sup> which the 4 operator may disclose a consumer's personally identifiable 5 information;

6 (3) whether a third party may collect personally identifiable 7 information about a consumer's online activities over time and 8 across different <sup>4</sup>[commercial Internet websites or ]<sup>4</sup> online 9 services when the consumer uses the <sup>4</sup>[Internet website or]<sup>4</sup> online 10 service of the operator;

(4) a description of the process for an individual consumer who
uses or visits the <sup>4</sup>[commercial Internet website or]<sup>4</sup> online service
to review and request changes to any of the consumer's personally
identifiable information that is collected by <sup>2</sup>[the commercial
Internet website or online service of]<sup>2</sup> <sup>4</sup>[<sup>3</sup>the commercial Internet
website or] the<sup>4</sup> online service of <sup>3</sup> the operator;

(5) the process by which the operator notifies consumers who
use or visit the <sup>4</sup>[commercial Internet website or]<sup>4</sup> online service of
material changes to the notification required to be made available
pursuant to this subsection, along with the effective date of the
notice; and

(6) information concerning one or more designated requestaddresses of the operator.

b. In addition to the requirements of subsection a. of this
section, an operator shall include the notification as a separate
section of the operator's privacy policy.

<sup>3</sup>[<sup>2</sup>c. (1) The process described in paragraph (4) of 27 subsection a. of this section shall consist of one or more methods 28 for submitting requests to the operator. The operator shall provide a 29 30 toll-free phone number, email address, or both, for the submission of requests by a customer to review or change personally 31 32 identifiable information. The consumer shall submit verified 33 documents supporting the consumer's request to change personally 34 identifiable information. The operator shall take steps to promptly 35 verify the data and reply to the consumer's request.

36 (2) An operator may deny an individual consumer's request to
 37 change the consumer's personally identifiable information if:

38 (a) the operator is legally obligated to retain the personally
 39 identifiable information; or

40 (b) the changes cannot be verified through the submitted 41 documentation.<sup>2</sup>]<sup>3</sup>

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3. a. An operator that collects a consumer's personally
identifiable information through its <sup>4</sup>[commercial Internet website
or]<sup>4</sup> online service and discloses the consumer's personally
identifiable information to a third party shall make the following
information available to the consumer free of charge upon receipt of

a verified request from the consumer for this information through a
 designated request address:

3 (1) the category or categories of a consumer's personally4 identifiable information that were disclosed; and

5 (2) the category or categories of the third parties that received the 6 consumer's personally identifiable information.

b. An operator that receives a verified request from a consumer
pursuant to subsection a. of this section shall provide a response to
the consumer within 60 days of the operator's verification of the
request and shall provide the information, pursuant to subsection a.
of this section, for all disclosures of personally identifiable
information that occurred in the prior 12 months.

c. This section shall not apply to personally identifiable information disclosed prior to the effective date of P.L., c. (C.) (pending before the Legislature as this bill). <sup>4</sup>This section shall not apply to personally identifiable information collected prior to the effective date of P.L., c. (C.) (pending before the Legislature as this bill) unless the controller continues to store such information thereafter.<sup>4</sup>

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21 4. a. An operator that collects the personally identifiable 22 information of a consumer through its <sup>4</sup> [commercial Internet website 23 or]<sup>4</sup> online service and sells the personally identifiable information of the consumer <sup>4</sup>[through the Internet]<sup>4</sup> shall clearly and 24 conspicuously post a link, on its <sup>4</sup>[commercial Internet website or]<sup>4</sup> 25 online service or in another prominently accessible location the 26 <sup>4</sup>[commercial Internet website] <u>online service</u><sup>4</sup> maintains for 27 consumer privacy settings, to an Internet webpage maintained by the 28 29 operator, which enables a consumer, by verified request, to opt <sup>4</sup>[out of] <u>into</u><sup>4</sup> the sale of the consumer's personally identifiable 30 information. The method in which a consumer may opt <sup>4</sup>[out] in<sup>4</sup> 31 shall be in a form and manner determined by the operator, provided 32 33 that a consumer shall not be required to establish an account with the operator in order to opt <sup>4</sup>[out of] into<sup>4</sup> the sale of a consumer's 34 personally identifiable information. 35

36 b. An operator shall be prohibited from discriminating against 37 a consumer if the consumer chooses to opt out of the sale of the consumer's personally identifiable information pursuant to 38 39 subsection a. of this section. The provisions of this section shall not 40 prohibit the operator's ability to offer consumers discounts, loyalty 41 programs, or other incentives for the sale of the consumer's 42 personally identifiable information, or to provide different services 43 to consumers that are reasonably related to the value of the relevant data<sup>4</sup>, provided that the operator has clearly and conspicuously 44 disclosed to the consumer that the offered discounts, programs, 45 46 incentives, or services require consenting to the sale or processing

of personally identifiable information that the consumer otherwise 1 2 has a right to opt ou of<sup>4</sup>. 3 4 5. A waiver of the requirements of, or an agreement that does 5 not comply with, the provisions of P.L., c. (C. ) (pending before the Legislature as this bill) shall be void and unenforceable. 6 7 8 6. Nothing in P.L., c. (C. ) (pending before the Legislature 9 as this bill) shall apply to: 10 a. protected health information collected by a covered entity or 11 business associate subject to the privacy, security, and breach 12 notification rules issued by the United States Department of Health and Human Services, Parts 160 and 164 of Title 45 of the Code of 13 Federal Regulations, established pursuant to the "Health Insurance 14 Portability and Accountability Act of 1996," Pub.L.104-191, and the 15 16 "Health Information Technology for Economic and Clinical Health Act," <sup>4</sup>[(]<sup>4</sup>42 U.S.C. s.17921 et seq.<sup>4</sup>[)]<sup>4</sup>. 17 18 b. a financial institution or an affiliate of a financial institution that is subject to Title V of the federal "Gramm-Leach-Bliley Act <sup>4</sup>[of 19 1999]<sup>4</sup>," 15 U.S.C. s.6801 et seq., and the rules and implementing 20 regulations promulgated thereunder; 21 22 c. the secondary market institutions identified in 15 U.S.C. s.6809(3)(D) and 12 C.F.R. s.1016.3(l)(3)(iii); <sup>4</sup>[or]<sup>4</sup> 23 24 d. an insurance institution subject to P.L.1985, c.179 (C.17:23A-1 25 et seq.)<sup>4</sup>[.];<sup>4</sup> e. the sale of a consumer's personally identifiable information by 26 27 the New Jersey Motor Vehicle Commission that is permitted by the federal "Drivers' Privacy Protection Act of 1994," 18 U.S.C. s.2721 et 28 seq.; <sup>4</sup>[and] <u>or</u><sup>4</sup> 29 30 personally identifiable information collected, processed, sold, f. 31 or disclosed by a consumer reporting agency, as defined in 15 U.S.C. 32 s.1681a(f), if the collection, processing, sale, or disclosure of the 33 personally identifiable information is limited by the federal "Fair 34 Credit Reporting Act," 15 U.S.C. s.1681 et seq., and implementing 35 regulations. 36 37 7. Nothing in P.L. (C. ) (pending before the , c. Legislature as this bill) shall require an operator to: 38 39 a. re-identify de-identified data; 40 collect, retain, use, link, or combine personally identifiable b. 41 information concerning a consumer that it would not otherwise collect, retain, use, link, or combine in the ordinary course of 42 43 business. 44 45 8. It shall be an unlawful practice and violation of P.L.1960, 46 c.39 (C.56:8-1 et seq.) for an operator to fail to notify a consumer of 47 the sale of personally identifiable information pursuant to sections 2 48 and 3 of P.L., c. (C. ) (pending before the Legislature as this

#### **S332** [4R] SINGLETON, CODEY

8

bill) or fail to allow a consumer to opt out of the sale of a 1 2 consumer's personally identifiable information pursuant to section 4 3 of P.L., c. (C. ) (pending before the Legislature as this bill) 4 if the operator fails to cure any alleged violation of ) (pending before the Legislature as this bill) 5 P.L., c. (C. within 30 days after receiving notice of alleged noncompliance 6 7 from the Attorney General. 8 9. The Director of the Division of Consumer Affairs in the 9 Department of Law and Public Safety shall promulgate rules and 10 regulations, pursuant to the "Administrative Procedure Act," 11 12 P.L.1968, c.410 (C.52:14B-1 et seq.), necessary to effectuate the purposes of P.L., c. (C. 13 ) (pending before the Legislature as 14 this bill). 15 16 10. The Office of the Attorney General shall have sole and 17 exclusive authority to enforce a violation of P.L. , c. (C. ) (pending before the Legislature as this bill). <sup>1</sup>Nothing in 18 P.L., c. (C.) (pending before the Legislature as this bill) 19 20 shall be construed as providing the basis for, or subject to, a private 21 right of action for violations of P.L., c. (C.) (pending before the Legislature as this bill) or under any other law.<sup>1</sup> 22 23 11. This act shall take effect on the 180th day following the date 24 25 of enactment, except that the Director of the Division of Consumer Affairs may take any anticipatory administrative action in advance as 26 27 shall be necessary for the implementation of this act.