## [First Reprint] ASSEMBLY, No. 5020

# STATE OF NEW JERSEY 220th LEGISLATURE

INTRODUCED JANUARY 10, 2023

Sponsored by: Assemblyman WILLIAM F. MOEN, JR. District 5 (Camden and Gloucester) Assemblyman HERB CONAWAY, JR. District 7 (Burlington) Assemblywoman ANNETTE QUIJANO District 20 (Union)

Co-Sponsored by: Assemblywomen Eulner, Piperno, Speight, Park and Assemblyman Coughlin

#### SYNOPSIS

Prohibits water utility from taking certain actions if utility fails to participate in Low Income Household Water Assistance Program.

#### **CURRENT VERSION OF TEXT**

As reported by the Assembly Telecommunications and Utilities Committee on March 20, 2023, with amendments.

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(Sponsorship Updated As Of: 3/30/2023)

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1 AN ACT concerning the Low Income Household Water Assistance 2 Program <sup>1</sup> [and supplementing Title 40A of the New Jersey Statutes and Title 48 of the Revised Statutes **]**<sup>1</sup>. 3 4 5 **BE IT ENACTED** by the Senate and General Assembly of the State 6 of New Jersey: 7 8 1. a. As used in this section: 9 "Department" means the Department of Community Affairs. 10 "Local authority" means an authority, as defined in section 3 of 11 P.L.1983, c.313 (C.40A:5A-3), or a water district established pursuant 12 to R.S.40:62-96 et seq., that provides water or wastewater service. 13 "Municipal utility" means a municipal public utility, as defined in 14 N.J.S.40A:1-1, <sup>1</sup>a joint meeting or regional service agency, as defined in section 3 of P.L.2007, c.63 (C.40A:65-3), or a water commission 15 appointed pursuant to R.S.40:62-109,<sup>1</sup> that provides water or 16 wastewater service. 17 18 "Program" means the Low Income Household Water Assistance 19 Program, established pursuant to the "Consolidated Appropriations 20 Act, 2021," Pub.L.116-260, and administered by the department. <sup>1</sup>"Qualifying customer" means a residential customer who has 21 been approved by the department to participate in the program.<sup>1</sup> 22 23 "Residential customer" means a residential customer of record of a 24 local authority or municipal utility, or any residential tenant of a 25 residence where the owner of the residence, or any agent or other 26 representative thereof, is a customer of record of the local authority or 27 municipal utility. 28 "Vendor contract" means one or more written agreements entered 29 into between a local authority or municipal utility and the department 30 to effectuate the local authority or municipal utility's participation in the program, which agreement or agreements shall allow <sup>1</sup> [otherwise 31 32 eligible] <u>qualifying</u><sup>1</sup> customers of the local authority or municipal utility to participate in the program. 33 b. <sup>1</sup>Each local authority or municipal utility shall enter into a 34 vendor contract with the department and participate in the program, as 35 36 required under the vendor contract. Notwithstanding any provision of 37 law or regulation to the contrary, and to the extent permitted under federal law, the vendor contract shall not prohibit a local authority or 38 39 municipal utility from undertaking any of the following actions after 40 September 30, 2023: 41 (1) assessing interest on the unpaid balance of the water or 42 wastewater service charges of any qualifying customer, except as 43 otherwise provided in paragraph (3) of subsection g. of this section; 44 (2) discontinuing the water or wastewater service of any qualifying 45 customer for non-payment, except in the case of a qualifying customer

**EXPLANATION** – Matter enclosed in **bold-faced brackets** [thus] in the above bill is not enacted and is intended to be omitted in the law.

Matter underlined <u>thus</u> is new matter.

Matter enclosed in superscript numerals has been adopted as follows: <sup>1</sup>Assembly ATU committee amendments adopted March 20, 2023.

1 who is enrolled in a deferred payment agreement with the local 2 authority or municipal utility and complies with all requirements of the 3 agreement; or (3) placing, selling, or enforcing a lien on real property for the 4 5 unpaid balance of the water or wastewater service charges of any 6 qualifying customer.  $\underline{c.}^{1}(1)$ <sup>1</sup>[While the program remains in operation] <u>Before</u> 7 8 October 1, 2023<sup>1</sup>, if a local authority or municipal utility fails to enter 9 into a vendor contract with the department, or otherwise fails to allow <sup>1</sup>[eligible residential] <u>qualifying</u><sup>1</sup> customers to receive assistance 10 under the program, the local authority or municipal utility shall be 11 12 prohibited from: 13 (a) discontinuing the water or wastewater service of any residential 14 customer for non-payment; and 15 (b) placing, selling, or enforcing a lien on real property for the unpaid balance of the water or wastewater service charges of any 16 17 residential customer. 18 (2) <sup>1</sup>[While the program remains in operation] <u>Before October 1</u>, 19  $2023^{1}$ , each local authority or municipal utility shall advertise, <sup>1</sup>[in a 20 form and manner prescribed by the department pursuant to paragraph (3) of this subsection<sup>1</sup>, eligibility for the program: 21 (a) on the bills of every residential customer; 22 (b) on the official Internet website of the local authority or 23 24 municipality, as applicable; and 25 (c) in any written communication provided by the local authority 26 or municipal utility to a residential customer in connection with an 27 overdue water or wastewater bill. <sup>1</sup>[c.] (3) Within 14 calendar days following the effective date of 28 29 P.L., c. (pending before the Legislature as this bill), the 30 department shall prescribe the form and manner in which a local 31 authority or municipal utility shall advertise eligibility for the program 32 pursuant to paragraph (2) of this subsection, except that before such 33 time, each local authority and municipal utility shall advertise 34 eligibility for the program in a form and manner determined by the 35 local authority or municipal utility. 36 (4) Notwithstanding any provision to the contrary, this section 37 shall not apply to any municipal lien that was sold to a third party 38 before the effective date of P.L., c. (pending before the Legislature 39 as this bill) or to the payment of unpaid water or wastewater charges 40 by a third party lienholder.  $\underline{d.}^{1}$  (1) Within 10 calendar days following the effective date of 41 P.L. , c.  ${}^{1}$ [(C. )]<sup>1</sup> (pending before the Legislature as this bill), 42 43 the department shall provide written notice to each local authority or 44 municipal utility concerning the provisions of this section. When the 45 department determines that the local authority or municipal utility has failed to enter into a vendor contract with the department, or has 46 otherwise failed to allow <sup>1</sup>[eligible residential] <u>qualifying</u><sup>1</sup> customers 47

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1 to receive assistance under the program, the notice shall indicate, in a 2 clear and conspicuous manner, that the local authority or municipal 3 utility shall be prohibited from discontinuing the water or wastewater 4 service of any residential customer for non-payment, and from placing, 5 selling, or enforcing a lien on real property for the unpaid balances of 6 any residential customer <sup>1</sup>that are attributable to water or wastewater service<sup>1</sup>, <sup>1</sup>before October 1, 2023 or<sup>1</sup> until such time as <sup>1</sup>[the program 7 is terminated, ]<sup>1</sup> the local authority or municipal utility enters into a 8 9 vendor contract with the department, or the local authority or municipal utility otherwise allows <sup>1</sup>[eligible residential] <u>qualifying</u><sup>1</sup> 10 customers to receive assistance under the program <sup>1</sup>, whichever occurs 11 12 earlier<sup>1</sup>.

13 (2) <sup>1</sup>[While the program remains in operation] <u>Before October 1</u>,  $2023^{1}$ , a local authority or municipal utility shall <sup>1</sup> [attest to the 14 department, on a monthly basis, that the local authority or municipal 15 utility is in] document its1 compliance with the requirements of 16 paragraph (2) of subsection <sup>1</sup>[b.] <u>c.</u><sup>1</sup> of this section, and the 17 department <sup>1</sup>[may] shall<sup>1</sup> require the local authority or municipal 18 19 utility to submit written documentation to the department attesting to 20 such compliance.

21 (3) Within 10 calendar days <sup>1</sup>[of the termination of the program] 22 <u>after September 30, 2023</u><sup>1</sup>, the department shall provide written notice 23 to each local authority or municipal utility indicating that the 24 provisions of subsection <sup>1</sup>[b.] <u>c.</u><sup>1</sup> of this section no longer apply.

<sup>1</sup>[d.] <u>e.</u><sup>1</sup> (1) A local authority or municipal utility that violates 25 the provisions of subsection <sup>1</sup>[b.] c.<sup>1</sup> of this section shall be subject to 26 a penalty of \$500 for each calendar day in which water or wastewater 27 28 service is discontinued for a residential customer and a fine of \$100 for 29 each instance in which the local authority or municipal utility fails to 30 advertise eligibility for the program <sup>1</sup>pursuant to paragraphs (2) and 31 (3) of subsection c. of this section<sup>1</sup>, including each residential customer bill that <sup>1</sup>[that]<sup>1</sup> fails to include this information. Any 32 penalty imposed under this section shall be collected, with costs, in a 33 34 civil action by a summary proceeding under the "Penalty Enforcement 35 Law of 1999," P.L.1999, c.274 (C.2A:58-10 et seq.). The Superior 36 Court and the municipal court shall have jurisdiction over such 37 proceedings.

38 (2) If a local authority or municipal utility discontinues the water 39 or wastewater service of a residential customer for non-payment, in 40 violation of the provisions of subsection  ${}^{1}$ [b.] <u>c.</u>  ${}^{1}$  of this section, the 41 discontinuance shall be nullified and service shall be restored 42 immediately.

43 (3) If a local authority or municipal utility places, sells, or enforces
44 a lien on the real property of a residential customer <sup>1</sup>for the unpaid
45 balance of water or wastewater service charges<sup>1</sup>, in violation of the

1 provisions of subsection  ${}^{1}$  [b.] <u>c.</u>  ${}^{1}$  of this section, the lien shall be 2 deemed null and void.

<sup>1</sup>[e.] <u>f.</u><sup>1</sup> 3 Within 14 calendar days following the effective date of )]<sup>1</sup> (pending before the Legislature as this bill), 4 P.L., c. <sup>1</sup>[(C. 5 the department shall provide written, plain language instructions, including, but not limited to, a response to frequently asked questions, 6 7 to each local authority and municipal utility concerning the duties and 8 responsibilities of the local authority or municipal utility under the 9 vendor contract, any other duties and responsibilities of a local 10 authority or municipal utility that enters into a vendor contract, as well 11 as any other information that the department may deem appropriate. 12 <sup>1</sup>The instructions shall also include direct contact information for one 13 or more employees of the department who are responsible for 14 administering the program, which persons may assist the local 15 authority or municipal utility in the implementation of the program.<sup>1</sup>

<sup>1</sup>[f.] <u>g. (1)</u><sup>1</sup> Within 14 calendar days following the effective date of P.L., c. <sup>1</sup>[(C.)]<sup>1</sup> (pending before the Legislature as this bill), and every 14 calendar days thereafter until the termination of the program, the department shall provide written notice to each local authority or municipal utility, which notice shall indicate:

21  ${}^{1}$  [(1)] (a)<sup>1</sup> the name, address, and utility account number of each 22 residential customer of the local authority or municipal utility that has 23 submitted an application to the department for the program;

 $\begin{bmatrix} 24 \\ 1 \end{bmatrix} (\underline{b})^1$  the name, address, and utility account number of each residential customer of the local authority or municipal utility that has been approved or denied by the department to participate in the program; and

28  ${}^{1}$  [(3)] (c)  ${}^{1}$  any other information that the department deems 29 appropriate.

30 <sup>1</sup>(2) After a local authority or municipal utility receives written 31 notice from the department, pursuant to paragraph (1) of this 32 subsection, that a qualifying customer has been approved to participate 33 in the program, the local authority or municipal utility shall 34 immediately suspend, until October 1, 2023, any enforcement action 35 undertaken against the qualifying customer resulting from the non-36 payment of water or wastewater charges.

37 (3) Notwithstanding any provision of paragraph (1) of subsection b. of this section to the contrary, if a local authority or municipal 38 39 utility receives written notice from the department after September 30, 40 2023 that a qualifying customer has been approved to participate in the 41 program, the local authority or municipal utility shall waive any 42 interest assessed on the customer for the unpaid balance of water or 43 wastewater charges during the period after September 30, 2023 and 44 before the date of receipt of the notice, unless the unpaid balance of 45 the customer has been paid by a third-party lienholder or sold at a tax 46 sale.

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1 h. Within 14 calendar days following the effective date of P.L. , 2 c. (pending before the Legislature as this bill), and every 14 calendar 3 days thereafter until October 1, 2023, each local authority and municipal utility shall provide written notice to the department, which 4 5 notice shall indicate the name, address, utility account number, and 6 current unpaid balances owed for each residential customer of the local 7 authority or municipal utility who is in arrears. The department shall 8 use the written notice to encourage otherwise eligible customers to 9 participate in the program. The written notice shall be considered 10 confidential and shall not be available for public disclosure.<sup>1</sup> 11 12 2. a. As used in this section: 13 "Board" means the Board of Public Utilities. 14 "Department" means the Department of Community Affairs. 15 "Program" means the Low Income Household Water Assistance 16 Program, established pursuant to the "Consolidated Appropriations 17 Act, 2021," Pub.L.116-260, and administered by the department. 18 <sup>1</sup>"Qualifying customer" means a residential customer who has 19 been approved by the department to participate in the program.<sup>1</sup> 20 "Residential customer" means a residential customer of record of a 21 water public utility, or any residential tenant of a residence where the 22 owner of the residence, or any agent or other representative thereof, is 23 a customer of record of the water public utility. 24 "Vendor contract" means one or more written agreements entered 25 into between a water public utility and the department to effectuate the 26 water public utility's participation in the program, which agreement or agreements shall allow <sup>1</sup>[otherwise eligible] <u>qualifying</u><sup>1</sup> customers of 27 28 the water public utility to participate in the program. "Water public utility" means a public utility, as defined in 29 30 R.S.48:2-13, that provides water or wastewater service. b. <sup>1</sup>Each water public utility shall enter into a vendor contract 31 with the department and participate in the program, as required under 32 33 the vendor contract. Notwithstanding any provision of law or 34 regulation to the contrary, and to the extent permitted under federal 35 law, the vendor contract shall not prohibit a water public utility from 36 undertaking any of the following actions after September 30, 2023: 37 (1) assessing interest on the unpaid balance of the water or 38 wastewater service charges of any qualifying customer, except as 39 otherwise provided in paragraph (3) of subsection g. of this section; or 40 (2) discontinuing the water or wastewater service of any qualifying 41 customer for non-payment, except in the case of a qualifying customer 42 who is enrolled in a deferred payment agreement with the water public utility and complies with all requirements of the agreement. 43  $\underline{c.}^{1}(1)$  <sup>1</sup> [While the program remains in operation] <u>Before October</u> 44 45  $1, 2023^{1}$ , if a water public utility fails to enter into a vendor contract 46 with the department, or otherwise fails to allow <sup>1</sup>[eligible residential] qualifying<sup>1</sup> customers to receive assistance under the program, the 47

1 water public utility shall be prohibited from discontinuing the water or 2 wastewater service of any residential customer for non-payment. 3 (2) In addition to any information contained in the Customer Bill 4 of Rights approved by the board, <sup>1</sup>[while the program remains in operation] before October 1, 2023<sup>1</sup>, each water public utility shall 5 advertise, <sup>1</sup>[in a form and manner prescribed by the department] 6 7 pursuant to paragraph (3) of this subsection<sup>1</sup>, eligibility for the 8 program: 9 (a) on the bills of every residential customer; 10 (b) on the official Internet website of the water public utility; and 11 (c) in any written communication provided by the water public 12 utility to a residential customer in connection with an overdue water or 13 wastewater bill. 14 <sup>1</sup>[c.] (3) Within 14 calendar days following the effective date of 15 , c. (pending before the Legislature as this bill), the P.L. 16 department shall prescribe the form and manner in which a water 17 public utility shall advertise eligibility for the program pursuant to 18 paragraph (2) of this subsection, except that before such time, each 19 water public utility shall advertise eligibility for the program in a form 20 and manner determined by the water public utility. 21  $\underline{d.}^{1}$  (1) Within 10 calendar days following the effective date of P.L. , c.  ${}^{1}$ [(C. )]<sup>1</sup> (pending before the Legislature as this bill), 22 the board shall provide written notice to each water public utility 23 24 concerning the provisions of this section. 25 (2) When the department determines that the water public utility 26 has failed to enter into a vendor contract with the department, or has otherwise failed to allow <sup>1</sup>[eligible residential] <u>qualifying</u><sup>1</sup> customers 27 to receive assistance under the program, the department shall provide 28 29 written notice to the water public utility. The notice shall indicate, in a 30 clear and conspicuous manner, that the water public utility shall be 31 prohibited from discontinuing the water or wastewater service of any residential customer for non-payment <sup>1</sup>before October 1, 2023 or<sup>1</sup> until 32 such time as <sup>1</sup>[the program is terminated,]<sup>1</sup> the water public utility 33 34 enters into a vendor contract with the department, or the water public utility otherwise allows <sup>1</sup>[eligible residential] <u>qualifying</u><sup>1</sup> customers 35 to receive assistance under the program 1, whichever occurs earlier 1. 36 Upon providing the notice to the water public utility, the department 37 38 shall also provide a copy of the notice, including an identification of 39 the water public utility, to the board. 40 (3) <sup>1</sup>[While the program remains in operation] <u>Before October 1</u>, 2023<sup>1</sup>, a water public utility shall <sup>1</sup> [attest to the board, on a monthly 41 basis, that the water public utility is in ] document its<sup>1</sup> compliance with 42 the requirements of paragraph (2) of subsection  ${}^{1}$  [b.] <u>c.</u><sup>1</sup> of this 43

section, and the board <sup>1</sup>[may] <u>shall</u><sup>1</sup> require the water public utility to
submit written documentation to the board attesting to such
compliance.

(4) Within 10 calendar days <sup>1</sup>[of the termination of the program]
 <u>after September 30, 2023</u><sup>1</sup>, the board shall provide written notice to
 each water public utility indicating that the provisions of subsection
 <sup>1</sup>[b.] <u>c.</u><sup>1</sup> of this section no longer apply.

5 <sup>1</sup>[d.] <u>e.</u><sup>1</sup> (1) A water public utility that violates the provisions of subsection <sup>1</sup>[b.] c.<sup>1</sup> of this section shall be subject to a penalty of \$500 6 for each calendar day in which water or wastewater service is 7 8 discontinued for a residential customer and a fine of \$100 for each 9 instance in which the water public utility fails to advertise eligibility 10 for the program <sup>1</sup>pursuant to subsection c. of this section<sup>1</sup>, including each residential customer bill that fails to include this information. 11 12 Any penalty imposed under this section shall be collected, with costs, 13 in a civil action by a summary proceeding under the "Penalty 14 Enforcement Law of 1999," P.L.1999, c.274 (C.2A:58-10 et seq.). 15 The Superior Court and the municipal court shall have jurisdiction 16 over such proceedings.

(2) If a water public utility discontinues the water or wastewater
service of a residential customer for non-payment, in violation of the
provisions of subsection <sup>1</sup>[b.] <u>c.</u><sup>1</sup> of this section, the discontinuance
shall be nullified and service shall be restored immediately.

<sup>1</sup>[e.]  $\underline{f}$ .<sup>1</sup> Within 14 calendar days following the effective date of 21 P.L., c.  ${}^{1}$ [(C. 22 )]<sup>1</sup> (pending before the Legislature as this bill), 23 the department shall provide written, plain language instructions, 24 including, but not limited to, a response to frequently asked questions, 25 to each water public utility concerning the duties and responsibilities 26 of the water public utility under the vendor contract, any other duties 27 and responsibilities of a water public utility that enters into a vendor 28 contract, as well as any other information that the department may 29 deem appropriate. <sup>1</sup><u>The instructions shall also include direct contact</u> 30 information for one or more employees of the department who are 31 responsible for administering the program, which persons may assist 32 the water public utility in the implementation of the program.<sup>1</sup>

<sup>33</sup> <sup>1</sup>[f.] <u>g. (1)</u><sup>1</sup> Within 14 calendar days following the effective <sup>34</sup> date of P.L. , c. <sup>1</sup>[(C. )]<sup>1</sup> (pending before the Legislature as <sup>35</sup> this bill), and every 14 calendar days thereafter until the termination of <sup>36</sup> the program, the department shall provide written notice to each water <sup>37</sup> public utility, which notice shall indicate:

38  ${}^{1}$  [(1)] (a)<sup>1</sup> the name, address, and utility account number of each 39 residential customer of the water public utility that has submitted an 40 application to the department for the program;

41  ${}^{1}$  [(2)] (b)<sup>1</sup> the name, address, and utility account number of each 42 residential customer of the water public utility that has been approved 43 or denied by the department to participate in the program; and

44  ${}^{1}[(3)] (\underline{c})^{1}$  any other information that the department deems 45 appropriate.

1 <sup>1</sup>(2) After a water public utility receives written notice from the 2 department, pursuant to paragraph (1) of this subsection, that a 3 qualifying customer has been approved to participate in the program, 4 the water public utility shall immediately suspend, until October 1, 5 2023, any enforcement action undertaken against the qualifying customer resulting from the non-payment of water or wastewater 6 7 charges. 8 (3) Notwithstanding any provision of paragraph (1) of subsection 9 b. of this section to the contrary, if a water public utility receives 10 written notice from the department after September 30, 2023 that a 11 qualifying customer has been approved to participate in the program, 12 the water public utility shall waive any interest assessed on the 13 customer for the unpaid balance of water or wastewater charges during 14 the period after September 30, 2023 and before the date of receipt of 15 the notice. 16 h. Within 14 calendar days following the effective date of P.L., 17 (pending before the Legislature as this bill), and every 14 с. 18 calendar days thereafter until October 1, 2023, each water public 19 utility shall provide written notice to the department, which notice 20 shall indicate the name, address, utility account number, and current 21 unpaid balances owed for each residential customer of the water public 22 utility who is in arrears. The department shall use the written notice to 23 encourage otherwise eligible customers to participate in the program. 24 The written notice shall be considered confidential and shall not be available for public disclosure.<sup>1</sup> 25 26 27 <sup>1</sup>3. a. Within 30 calendar days following the effective date of P.L., c. (pending before the Legislature as this bill), and every 45 28 29 calendar days thereafter until October 1, 2023, the department shall 30 submit a written report concerning the operations of the program to the 31 Legislature, pursuant to section 2 of P.L.1991, c.164 (C.52:14-19.1). 32 b. In addition to any other information that the department deems 33 appropriate, the report shall indicate: 34 (1) the number of persons who applied for the program; 35 (2) the number of persons who have been approved and denied for 36 the program, respectively; 37 (3) the number of local authorities, municipal utilities, and water 38 public utilities that have entered into the vendor contract, including the 39 names of any such local authority, municipal utility, or water public 40 utility; and 41 (4) the amount of funding that has been expended on the program, 42 including administrative expenses and program assistance payments, 43 respectively.1 44 45 <sup>1</sup>[3.] 4.<sup>1</sup> Notwithstanding a. any provisions of the 46 "Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et seq.) 47 to the contrary, the Department of Community Affairs, in consultation 48 with the Board of Public Utilities, shall adopt, immediately upon filing

1 with the Office of Administrative Law and no later than the 90th day 2 after the effective date of this act, such rules and regulations as the 3 department deems necessary to implement the provisions of this act, 4 which regulations shall be effective for a period not to exceed 12 5 months. <sup>1</sup>[The regulations may thereafter be amended, adopted, or readopted by the department in accordance with the provisions of the 6 7 "Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et 8 seq.).**]**<sup>1</sup>

9 b. Notwithstanding any provisions of the "Administrative 10 Procedure Act," P.L.1968, c.410 (C.52:14B-1 et seq.) to the contrary, 11 the Board of Public Utilities, in consultation with the Department of 12 Community Affairs, shall adopt, immediately upon filing with the 13 Office of Administrative Law and no later than the 90th day after the 14 effective date of this act, such rules and regulations as the board deems 15 necessary to implement the provisions of this act, which regulations shall be effective for a period not to exceed 12 months. 16 <sup>1</sup>[The 17 regulations may thereafter be amended, adopted, or readopted by the 18 board in accordance with the provisions of the "Administrative 19 Procedure Act," P.L.1968, c.410 (C.52:14B-1 et seq.).]<sup>1</sup>

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21  ${}^{1}$  [4.] <u>5.</u><sup>1</sup> This act shall take effect immediately.