SENATE, No. 2378

STATE OF NEW JERSEY

214th LEGISLATURE

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Sponsored by:

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District 18 (Middlesex)

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District 12 (Mercer and Monmouth)

SYNOPSIS

Requires wireless cell phone company to disable customer's cell phone GPS capability upon request.

CURRENT VERSION OF TEXT

As introduced.



AN ACT concerning telecommunication information and supplementing P.L.1960, c.39 (C.56:8-1 et seq.).

BE IT ENACTED by the Senate and General Assembly of the State of New Jersey:

 1. For the purposes of this act:

"Caller location technology" means global positioning system function, cellular site information, and any other technology that would assist in tracking the physical location of a wireless communication device;

"Subscriber" means any person to whom wireless telephone service is provided;

"Wireless telephone service" means commercial mobile service, as defined in 47 U.S.C.s.332(d); and

"Wireless telephone service provider" or "provider" means any person providing wireless telephone service, or any sales person employed by a provider, or any direct or indirect affiliate or agent of a provider who sells a wireless communication device to a subscriber.

- 2. a. Any subscriber may contact their wireless telephone service provider to request that the caller location technology of that subscriber's wireless communication device be disabled. Upon receiving such a request from a subscriber, the wireless telephone service provider shall immediately disable the caller location technology of that subscriber's wireless communication device.
- b. Each wireless service provider operating in this State shall establish and maintain a separate telephone number and e-mail address for the purpose of receiving and responding to calls from subscribers seeking to disable the caller location technology of a wireless communication device.

- 3. a. A wireless telephone service provider operating in this State who sells a wireless communication device to a subscriber shall, at the time of the sale, verbally inform the subscriber that the caller location technology of the wireless communication device may be disabled by the subscriber, or remotely by the service provider at the request of the subscriber. The wireless telephone service provider shall verbally inform the subscriber of a telephone number and e-mail address that the subscriber may use to contact the provider in order to request that the caller location technology be disabled.
- b. In addition to the verbal information provided under subsection a. of this section, a wireless telephone service provider shall submit a written document to every subscriber who purchases a wireless communication device. The document shall inform the subscriber that the wireless communication device may be disabled

by the subscriber, or remotely by the service provider at the request of the subscriber. The document shall meet all of the following requirements:

- (1) it shall be a separate document that is not attached to a contract for wireless telephone service, or to any other document;
 - (2) it shall be signed and dated by the subscriber;
- (3) it shall list a telephone number and e-mail address established pursuant to subsection b. of section 2 of P.L.
- c. (C.) (pending before the Legislature as this bill.) that the subscriber may use to contact the provider in order to request that the caller location technology be disabled.
- (4) it shall be unambiguous and legible, and shall conspicuously disclose that, by signing the document, the subscriber has been informed both verbally and in writing that the caller location technology of that subscriber's wireless communication device may be disabled.
- c. Each subscriber shall be given a copy of the document, and a separate copy may be retained by the wireless telephone service provider.

- 4. a. If a subscriber purchases a wireless communication device via the provider's Internet web site, the provider shall inform the subscriber that the caller location technology of the wireless communication device may be disabled either by the subscriber, or remotely by the provider at the subscriber's request, via an electronic document posted on a separate web page that shall become visible when the subscriber is purchasing the wireless communication device. The electronic document shall meet all of the following requirements:
- (1) it shall be designed to be completed interactively and electronically signed and dated by the subscriber;
- (2) it shall list a telephone number and e-mail address established pursuant to subsection b. of section 2 of P.L. ,
- c. (C.) (pending before the Legislature as this bill.) that the subscriber may use to contact the provider in order to request that the subscriber's caller location technology be disabled;
- (3) it shall be unambiguous and legible, and shall conspicuously disclose that, by electronically signing the document, the subscriber has been informed in writing that the caller location technology of that subscriber's wireless communication device may be disabled; and
- (4) it shall be available in a printable format and may be printed by the subscriber after the subscriber electronically signs the document.
- b. A subscriber shall not be permitted to complete a cell phone purchase via the provider's Internet web site, unless that subscriber confirms that they have read the document and electronically signs and dates the document.

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c. A provider shall not be required to verbally inform a subscriber that the caller location technology may be disabled as required under subsection b. of section 3 of P.L. , c. (C.) (pending before the Legislature as this bill.) if that subscriber purchases the wireless communication device via the provider's Internet web site.

5. Each wireless telephone service provider shall inform subscribers who purchased a wireless communication device prior to the effective date of this act, that the caller location technology of the wireless communication device may be disabled either by the subscriber, or remotely by the provider at the subscriber's request, via an electronic text message or e-mail sent directly to the subscriber's wireless communication device.

6. Failure on the part of a wireless telephone service provider to comply P.L. , c. (C.) (pending before the Legislature as this bill.) shall constitute an unlawful practice under P.L.1960, c.39 (C.56:8-1 et seq.).

7. This act shall take effect on the first day of the seventh month following enactment.

STATEMENT

This bill requires cell phone companies to disable the global positioning system (GPS) function of a customer's cell phone, at the customer's request. In addition, cell phone companies are to establish and maintain a phone number and e-mail address that a customer may use to request that his or her cell phone GPS function be disabled.

The bill further requires cell phone companies to inform customers who purchase a new cell phone that the phone's GPS capability may be disabled. This information is to be provided both verbally and in writing. The written document issued to a customer is required to be signed and dated by the customer, and is to disclose that the customer has been informed, both verbally and in writing, that the cell phone's GPS function may be disabled. The document is to be issued separately from any other document, and must list the telephone number and e-mail address that the customer may use to disable the GPS function of his or her cell phone.

If a customer purchases a cell phone online, the bill requires that a cell phone company inform the customer that the cell phone GPS capability may be disabled through a document posted on the Internet. The customer would not be permitted to complete the purchase unless he or she electronically signs and dates the

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document. The electronic document would provide the same information as a document issued in person.

Finally, all cell phone companies who entered into a contract with customers prior to the bill's effective date would be required to send those customers a text message providing information that a cell phone's GPS capability may be disabled.

A cell phone company's failure to comply with the provisions of the bill would constitute an unlawful practice. An unlawful practice under the Consumer Fraud Act is punishable by a monetary penalty of not more than \$10,000 for a first offense and not more than \$20,000 for any subsequent offense. In addition, a violation can result in cease and desist orders issued by the Attorney General, the assessment of punitive damages and the awarding of treble damages and costs to the injured party.

