[First Reprint] ASSEMBLY, No. 2934 STATE OF NEW JERSEY 214th LEGISLATURE

INTRODUCED JUNE 17, 2010

Sponsored by: Assemblyman FREDERICK SCALERA District 36 (Bergen, Essex and Passaic) Assemblyman JOHN J. BURZICHELLI District 3 (Salem, Cumberland and Gloucester)

SYNOPSIS

Establishes State Public Safety Interoperable Communications Coordinating Council.

CURRENT VERSION OF TEXT

As reported by the Assembly Homeland Security and State Preparedness Committee on September 16, 2010, with amendments.



(Sponsorship Updated As Of: 9/17/2010)

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1 AN ACT establishing the State Public Safety Interoperable 2 Communications Coordinating Council amending and 3 supplementing P.L.1989, c.3 and repealing various sections of 4 the statutory law. 5 6 **BE IT ENACTED** by the Senate and General Assembly of the State 7 of New Jersey: 8 9 1. Section 1 of P.L.1989, c.3 (C.52:17C-1) is amended to read 10 as follows: 11 1. As used in this act: 12 a. "Automatic number identification (ANI)" means an enhanced 9-1-1 service capability that enables the automatic display 13 of the callback number used to place a 9-1-1 call; 14 15 b. "Automatic location identification (ALI)" means an 16 enhanced 9-1-1 service capability that enables the automatic display 17 of information defining the geographical location of the telephone 18 used to place a 9-1-1 call; 19 c. "Commission" means the [9-1-1 Commission] the Statewide Public Safety Communications Commission created pursuant to 20 21 section 5 of P.L., c. (C.) (pending before the Legislature as 22 this bill); d. "County 9-1-1 Coordinator" means the County 9-1-1 23 24 Coordinator appointed pursuant to section 5 of this act; "Enhanced 9-1-1 network" means the switching equipment, 25 e 26 trunk system, database operation and connections to the public 27 safety answering point; f. "Enhanced 9-1-1 network features" means those features of 28 29 selective routing which have the capability of automatic number and location identification; 30 31 "Enhanced 9-1-1 service" means a service consisting of g. 32 telephone network features and public safety answering points provided for users of the public telephone system enabling the users 33 to reach a public service answering point by dialing the digits 34 "9-1-1." The service directs 9-1-1 calls to appropriate public safety 35 answering points by selective routing based on the location from 36 37 which the call originated and provides for automatic number 38 identification and automatic location identification features; "Enhanced 9-1-1 termination equipment" means 39 h. the 40 equipment located at the public safety answering point which is 41 needed to receive or record voice and data communications from 42 the enhanced 9-1-1 network; 43 i. "Office" Office means the Emergency of 44 Telecommunications Services established by section 3 of this act;

Matter underlined <u>thus</u> is new matter.

Matter enclosed in superscript numerals has been adopted as follows: ¹Assembly AHS committee amendments adopted September 16, 2010.

EXPLANATION – Matter enclosed in **bold-faced brackets** [thus] in the above bill is not enacted and is intended to be omitted in the law.

j. "Public safety agency" means a functional division of a municipality, a county, or the State which dispatches or provides law enforcement, fire fighting, emergency medical services, or other emergency services;

k. "Private safety agency" means any entity, except a
municipality or a public safety agency, providing emergency
medical services, fire fighting, or other emergency services;

"Public safety answering point (PSAP)" means a facility, 8 1. 9 operated on a 24-hour basis, assigned the responsibility of receiving 10 9-1-1 calls and, as appropriate, directly dispatching emergency response services or transferring or relaying emergency 9-1-1 calls 11 12 to other public safety agencies. A public safety answering point is the first point of reception by a public safety agency of 9-1-1 calls 13 14 and serves the jurisdictions in which it is located or other 15 participating jurisdictions;

m. "Selective routing" means the method employed to direct
9-1-1 calls to the appropriate public safety answering point based
on the location from which the call originated;

n. "Emergency enhanced 9-1-1 system" or "system" means the
emergency enhanced 9-1-1 telephone system to be established
pursuant to this act, including wireless enhanced 9-1-1 service;

o. "Telephone company" means the organization that provides
switched local telephone exchange access service;

p. "Wireless telephone company" means any person providing
commercial mobile radio service as defined in 47U.S.C.s.332 (d);

26 "FCC wireless E9-1-1 requirements" means the order q. 27 adopted in the Federal Communications Commission proceeding 28 entitled "Revision of the Commission's Rules to Ensure 29 Comparability with Enhanced 9-1-1 Emergency Calling Systems," 30 (CC Docket No. 94-102: RM-8143), or any successor proceeding, 31 and the rules adopted by the Federal Communications Commission 32 in any such proceeding, as these rules may be amended from time to 33 time;

r. "Wireless 9-1-1 service" means the service which enables
wireless telephone company customers to dial the digits 9-1-1 and
be connected to a public safety agency;

s. "Wireless enhanced 9-1-1 service" means the service
required to be provided by a wireless telephone company pursuant
to FCC wireless E9-1-1 requirements;

t. "Chief Technology Officer" means the person appointed by
and serving at the pleasure of the Governor who is responsible for
the day-to-day operations of the Office of Information Technology;

u. ["Governing Board" means the board established pursuant to
section 10 of P.L.2007, c.56 (C.52:18A-228), to oversee the Office
of Information Technology; and] (Deleted by amendment, P.L., c.)
(now before the Legislature as this bill).

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1 v. "Office of Information Technology" means the Office of 2 Information Technology in but not of the Department of the 3 Treasury [.]; 4 w. "Council" means the Statewide Public Safety 5 Communications Advisory Council created pursuant to section 5 of P.L., c. (C.) (pending before the Legislature as this bill); 6 7 x. "Delaware River Homeland Security Region Communications 8 Working Group" means the group of individuals from agencies 9 assigned to that region by the Office of Homeland Security and 10 Preparedness that collaborate on common communications issues; y. "Interoperability" means the ability of diverse information and 11 12 communication technology systems and the processes they support 13 to effectively work together through compatible communication 14 paths to directly and satisfactorily exchange, correlate, and integrate 15 data, information, and knowledge across jurisdictional boundaries and to use the data, information, and knowledge that has been 16 17 exchanged; 18 z. "Northeast/UASI Homeland Security Region Communications 19 Working Group" means the group of individuals from agencies assigned to that region by the Office of Homeland Security and 20 21 Preparedness that collaborate on common communications issues; 22 aa. "Northwest Homeland Security Region Communications 23 Working Group" means the group of individuals from agencies 24 assigned to that region by the Office of Homeland Security and 25 Preparedness that collaborate on common communications issues; 26 bb. "Shore Homeland Security Region Communications Working 27 Group" means the group individuals from agencies assigned to that 28 region by the Office of Homeland Security and Preparedness that 29 collaborate on common communications issues; and 30 cc. "State Agency Communications Working Group" means the group of individuals made up of State and quasi-state agencies as 31 32 defined in the State Preparedness Report that collaborate on 33 common communications issues. 34 (cf: P.L.2007, c.56, s.18) 35 36 2. Section 3 of P.L.1989, c.3 (C.52:17C-3) is amended to read 37 as follows: 38 3. a. There is established in the Office of Information 39 Technology an Office of Emergency Telecommunications Services. 40 b. The office shall be under the immediate supervision of a 41 director, who shall be a person qualified by training and experience 42 to direct the work of the office. The director shall administer the 43 provisions of this act subject to review by the Chief Technology 44 Officer and shall perform other duties as may be provided by law. 45 The director shall be appointed by the Chief Technology Officer, 46 but the commission shall advise the Chief Technology Officer on 47 the qualifications of the director. The Chief Technology Officer is authorized to appoint, in accordance with Title 11A of the New 48

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Jersey Statutes, clerical, technical, and professional assistants, and
 also may designate any available personnel as shall be necessary to
 effectuate the purposes of this act.
 <u>The office shall designate a staff member from within Office of</u>
 Information Technology to be designated as a professional spectrum

6 manager. The professional spectrum manager shall be responsible 7 for approving all applications for public safety spectrum allocations 8 in the State to ensure that the State fully complies with Federal Communications Commission rules that impact frequency 9 10 allocation for public safety use. The spectrum manager may be 11 chosen from among the current employees of the office and the 12 chosen employee may continue the duties and responsibilities of 13 their current position in addition to the duties and responsibilities of 14 spectrum manager as provided in this section. 15 The office shall designate a staff member from within Office of

16 Information Technology to be designated the Statewide 17 Interoperability Coordinator to coordinate interoperable 18 communications grants and projects consistent with the National 19 Communications Plan. The coordinator may be chosen from among 20 the current employees of the office and the chosen employee may 21 continue the duties and responsibilities of their current position in 22 addition to the duties and responsibilities of coordinator as provided 23 in this section.

24 The office shall, subject to review by the commission and the 25 Chief Technology Officer, [only as provided in subsection c. of this 26 section, and in consultation with the council, the telephone 27 companies, the Board of Public Utilities and the wireless telephone companies, and with the assistance of the Office of Information 28 29 Technology in but not of the Department of the Treasury, continue 30 to plan, design, implement, and coordinate the Statewide emergency 31 enhanced 9-1-1 telephone system to be established pursuant to this 32 act as well as any changes to that system needed to provide wireless 33 enhanced 9-1-1 service.

To this end the office shall establish, after review and approval by the commission, <u>in consultation with the council</u>, a State plan for the emergency enhanced 9-1-1 system in this State, which plan shall include:

38 (1) The configuration of, and requirements for, the enhanced 39 9-1-1 network. The office with the approval of the commission and 40 the Chief Technology Officer, in consultation with the council, only 41 as provided herein, and assistance and advice of the Office of 42 Information Technology in but not of the Department of the 43 Treasury is empowered to enter into contracts [with the telephone 44 companies and the wireless telephone companies for the provision 45 of this network.

46 (2) The role and responsibilities of the counties and47 municipalities of the State in the implementation of the system,

consistent with the provisions of this act, including a timetable for
 implementation.

3 (3) Technical and operational standards for the establishment of 4 public safety answering points (PSAPs) which utilize enhanced 5 9-1-1 network features in accordance with the provisions of this act 6 and in alignment with the Next Generation 9-1-1 Planning by the 7 National 9-1-1 Office within the United States Department of 8 Transportation, National Highway Traffic Safety Administration. 9 Those entities having responsibility for the creation and 10 management of PSAPs shall conform to these standards in the 11 design, implementation and operation of the PSAPs. These 12 standards shall include provision for the training and certification of 13 call-takers and public safety dispatchers or for the adoption of such 14 a program.

15 [The State plan shall be established within 270 days of the 16 operative date of this act except that the technical and operational 17 standards specified in paragraph (3) of this subsection shall be 18 established within 180 days of the operative date of this act.]

19 The office, after review and approval by the commission and the 20 Chief Technology Officer, <u>in consultation with the council</u>, only as 21 provided herein, may update and revise the State plan from time to 22 time.

The office may inspect each PSAP to determine if it meets the requirements of this act and the technical and operational standards established pursuant to this section. The office shall explore ways to maximize the reliability of the system.

The plan or any portion of it may be implemented by the adoption of regulations pursuant to subsection b. of section 15 of this act.

30 The State plan shall require the consolidation of PSAPs as 31 appropriate, consistent with revisions in the plan to upgrade the 32 enhanced 9-1-1 system and shall condition the allocation of moneys 33 dedicated for the operation of PSAPs on the merging and sharing of 34 PSAP functions by municipalities, counties and the State Police, 35 consistent with the revised plan. The Treasurer may establish, by 36 regulation, a 9-1-1 call volume minimum that may be utilized as a 37 factor in determining which PSAP functions are to be consolidated 38 under the State plan.

The State plan shall limit the use of sworn law enforcement officers to provide dispatch services and the office shall condition the receipt of moneys dedicated for the operation of PSAPs on the limited use of sworn law enforcement officers, except for officers returning to active duty from an injury or other physical disability.

The office shall plan, implement and coordinate a Statewide
public education program designed to generate public awareness at
all levels of the emergency enhanced 9-1-1 system. Advertising
and display of 9-1-1 shall be in accordance with standards

1 established by the office. Advertising expenses may be defrayed 2 from the moneys appropriated to the office. 3 The office, after review and approval by the commission and 4 the Chief Technology Officer, only as provided herein, shall submit 5 a report to the Senate Revenue, Finance and Appropriations 6 Committee and the Assembly Appropriations Committee, or their 7 successors, not later than February 15 of each year, concerning its 8 progress in carrying out this act and the expenditure of moneys 9 appropriated thereto and appropriated for the purposes of installation of the Statewide enhanced 9-1-1 network. 10 11 (Deleted by amendment, P.L.1999, c.125). c. 12 To this end, the office shall, subject to review and approval d. 13 by the commission and the Chief Technology Officer, and in 14 consultation with the council, develop a Statewide Communications 15 Interoperability Plan, which shall include: 16 (1) the strategy to most effectively provide interoperability and 17 coordinate public safety communications between and among State, 18 county and municipal public safety agencies. The office shall 19 submit recommendations and proposals, as appropriate, to the 20 Regional Planning Committees to which the State is assigned by the 21 Federal Communications Commission; and 22 (2) the role and responsibilities of the counties and 23 municipalities of the State in the implementation of the New Jersey 24 Interoperable Communications System, consistent with the National 25 Communications Plan and the provisions of this act, including a timetable for implementation. 26 ¹[<u>e]</u> <u>e.¹ The office, after review and approval by the commission</u> 27 and the Chief Technology Officer, in consultation with the council, 28 29 only as provided herein, may update and revise the State plan as 30 needed. The plan or any portion of it may be implemented by the 31 adoption of regulations pursuant the "Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et seq.). 32 33 f. The office, after review and approval by the commission and 34 the Chief Technology Officer, only as provided herein, shall submit 35 a report to the Senate Revenue, Finance and Appropriations 36 Committee and the Assembly Appropriations Committee, or their 37 successors, not later than February 15 of each year, concerning its 38 progress in carrying out this act and the expenditure of moneys 39 appropriated thereto and appropriated for the purposes of 40 installation of the Statewide enhanced 9-1-1 network and the New 41 Jersey Interoperable Communications System. 42 (cf: P.L.2007, c.56, s.20) 43 44 3. Section 4 of P.L.1989, c.3 (C.52:17C-4) is amended to read 45 as follows: 46 4. Each telephone company providing service within the State 47 shall provide [within three years of the operative date of this act] 48 enhanced 9-1-1 service to include selective routing, automatic

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1 number identification and automatic location identification features 2 as a tariffed service package in compliance with a timetable issued by the office with the approval of the commission. [The office with 3 4 the approval of the commission may extend the three-year limit if 5 necessary]. 6 Each wireless telephone company providing service within the 7 State shall provide wireless enhanced 9-1-1 service pursuant to FCC 8 wireless E9-1-1 requirements and P.L.1999, c.125 (C.52:17C-3.1 et 9 al.). 10 (cf: P.L.1999, c.125, s.4) 11 12 4. Section 11 of P.L.1989, c.3 (C.52:17C-11) is amended to 13 read as follows: 14 11. [As enhanced 9-1-1 service becomes available, all] <u>All</u> coin 15 and credit card telephones whether public or private within areas served by enhanced 9-1-1 service shall be converted to dial tone 16 17 first capability, which shall allow a caller to dial 9-1-1 without first 18 inserting a coin or any other device. On each converted telephone, 19 instructions on how to access the emergency enhanced 9-1-1 system 20 shall be prominently displayed. 21 (cf: P.L.1989, c.3 s.11) 22 23 5. (New section) a. There is established in the Office of 24 Information Technology a Statewide Public Safety Communications 25 Commission which shall oversee the office in the planning, design, 26 and implementation of the Statewide emergency enhanced 9-1-1 27 system and the New Jersey telephone Interoperable 28 Communications System. 29 The commission shall consist of 16 members as follows: two b. members of the Senate appointed by the President of the Senate, 30 31 who shall not be both of the same political party; two members of 32 the General Assembly appointed by the Speaker of the General 33 Assembly, who shall not be both of the same political party; the 34 following members ex officio: Chief Technology Officer of the 35 Office of Information Technology or his designee; Director of the 36 Office of Homeland Security and Preparedness or his designee; 37 Superintendent of State Police or his designee; Commissioner of 38 Department of Health and Senior Services or his designee; the State 39 Treasurer or his designee; the New Jersey State Fire Marshal or his 40 designee; the following public members appointed by the Governor 41 with the advice and consent of the Senate: a representative of the 42 Northeast/UASI Homeland Security Region; a representative of the 43 Delaware River Homeland Security Region; a representative of the 44 Shore Homeland Security Region; a representative of the Northwest 45 Homeland Security Region; a representative from the State Agency 46 Communications Working Group; a representative from the 47 Statewide Public Safety Advisory Council.

1 The members of the Senate and General Assembly appointed C. 2 to the commission shall serve for the term for which they were 3 elected. The members of the Senate and General Assembly appointed to the commission shall be non-voting, advisory 4 members, appointed solely for the purpose of developing and 5 facilitating legislation to assist the commission in fulfilling its 6 7 statutory mission, and may not exercise any of the executive powers 8 delegated to the commission by law.

9 d. Of the public members first appointed to the commission by 10 the Governor with the advice and consent of the Senate, two shall 11 be appointed for terms of three years, two shall be appointed for 12 terms of two years, and one shall be appointed for terms of one year. Thereafter, the public members of the commission shall be 13 14 appointed for terms of three years. Vacancies on the commission 15 shall be filled in the same manner as the original appointment but 16 for the unexpired term. Members may be removed by the appointing authority for cause. The initial members shall be appointed within 17 30 days of the effective date of this 1 [Act] 1 act¹. The commission 18 19 shall have the authority to establish subcommittees as it deems 20 appropriate to carry out the purposes of this act.

21 e. The commission shall be co-chaired by the Chief 22 Technology Officer within the Office of Information Technology 23 and the Director of the Office of Homeland Security and 24 Preparedness, or their designees.

25 f. The commission shall be constituted upon the appointment 26 of the majority of its authorized membership and shall have no 27 expiration date.

28 g. The commission shall meet bi-annually or at more frequent 29 intervals at the discretion of the co-chairs. The meetings of the Commission shall be held at the times and in the places necessary 30 31 and appropriate to fulfill its duties and responsibilities.

32 h. The Office of Information Technology shall provide such administrative and professional assistance as the commission 33 34 requires to carry out its work.

35 The commission shall be authorized to call to its assistance i. 36 and avail itself of the services of the employees of any State, 37 county, or local law enforcement entity, any fire department, paid 38 or volunteer, rescue squad or any other department or agency as it 39 may require. State, county, and municipal agencies shall cooperate 40 with the commission by providing information and data as needed.

41 For security concerns, meetings of the commission shall be j. 42 exempt from the provisions set forth in the "Open Public Meeting Act," P.L.1975, c.231 (C.10:4-6 et seq.). Records made or 43 44 maintained by the commission shall not be considered public or 45 government records under P.L.1963, c.73 (C.47:1A-1 et seq.). The 46 commission may call upon staff members and the expertise of non-47 council members to participate in commission activities to provide information and advice. 48

k. The commission shall adopt a charter to effectuate this act
 within 180 days after the first meeting date.

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There is established in the Office of 4 6. (New section) a. 5 Information Technology the Statewide Public Safety 6 Communications Advisory Council which shall provide advice and 7 assistance to the commission and the office in the planning, design, 8 and implementation of the Statewide emergency enhanced 9-1-1 9 New telephone system the Jersey and Interoperable 10 Communications System.

11 b. The council shall consist of 21 members, the following 12 members ex-officio; the Chief Technology Officer within OIT who 13 shall serve as the council chairperson; the Deputy Director, Office 14 of Homeland Security and Preparedness, Preparedness Division; the 15 Bureau Chief, New Jersey State Police Communications within 16 Office of Emergency Management; the Director of the department 17 of Health and Senior Services, Health Infrastructure Preparedness 18 and Emergency Response; the President of the New Jersey Board of 19 Public Utilities; the New Jersey State Fire Marshal; the following 20 public members: a representative from the Northeast/USAI 21 Homeland Security Region Communications Working Group; a 22 representative from the Northwest Homeland Security Region 23 Communications Working Group; a representative from the Shore 24 Homeland Security Region Communications Working Group; a 25 representative from the Delaware River Homeland Security Region 26 Communications Working Group; a representative from the State 27 Agency Communications Working Group; a representative from 28 NENA, New Jersey Chapter; a representative from the Association 29 of Public-Safety Communications Professionals (APCO); a 30 representative from the New Jersey Chiefs of Police Association; a 31 representative from the New Jersey Fire Chiefs Association; a 32 representative from the New Jersey State First Aid Council; a 33 representative from the Sheriffs Association of New Jersey; a 34 representative from the Department of Health and Senior services, 35 Office of Emergency Medical Services, EMS Council; the APCO 36 Public Safety Frequency Coordinator; a representative from New 37 Jersey EMS Task Force, communications branch; a representative 38 from the New Jersey Urban Search and Rescue (USAR) Team, 39 communications branch.

c. Public members of council shall be recommended by the
appointing authority and subject to confirmation by the commission
and shall serve as a member of the council until replaced or
removed for cause by the commission or appointing authority. The
council shall have the authority to establish subcommittees as it
deems appropriate to carry out the purposes of this act.

46 d. Members of the council shall serve without compensation.

47 e. Each ex-officio member may designate an employee of the48 member's department or agency to represent the member at

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meetings or hearings of the council. All designees may lawfully
 vote and otherwise act on behalf of the members for whom they
 constitute the designees.
 f. The council shall be constituted upon the appointment of the

5 majority of its authorized membership and shall have no expiration 6 date.

7 g. The council shall be governed by the charter established by8 the commission.

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10 7. The following sections are repealed:

11 Section 1 through 8 of P.L.2003, c.235 (C.52:17E-1 et seq.);

12 Section 2 of P.L.1989, c.3 (C.52:17C-2); and

13 Section 8 of P.L.1999, c.125 (C.52:17C-3.1).

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15 8. This act shall take effect immediately.